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Contract

Suicide Bereavement Liaison Service

Llywodraeth Cymru / Welsh Government

F03: Contract award notice

Notice identifier: 2024/S 000-013101

Procurement identifier (OCID): ocds-h6vhtk-04116d

Published 23 April 2024, 10:57am

Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services, Parc Cathays / Cathays Park

Caerdydd / Cardiff

CF10 3NQ

Email

CPSProcurementAdvice@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Suicide Bereavement Liaison Service

Reference number

C130/2022/2023

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Welsh Government wishes to engage an agency that can ensure a consistent, timely, and proactive offer of support to people affected by sudden deaths that are unexplained or a suspected suicide. The provider must have demonstrable expertise gained through experience in this area of work.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £395,900

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The essential elements required of the service are:

Timeliness – that a proactive offer of support is made within 48-72 hours of the death, but also that the agency responds quickly (within 24 hours) to people contacting them beyond this timeframe

Accessibility – that support offers are accessible to the people choosing that type of support, either geographically (eg: we know in some areas long-distance travel is required to reach peer-support groups), digitally, or to meet particular communication requirements, sensory or learning disabilities

Professional – that the liaison service is staffed by individuals who are suitably experienced, knowledgeable, and skilled, and potentially qualified, to respond to the specialised needs of people affected by suicide, and that appropriate supervisory and wellbeing support systems are in place to support the staff

Compassionate – that the workforce is supported by a working environment that offers psychological safety, and that all workers understand what it feels like to be treated with compassion, so that they can ensure a compassionate response to the public

Safe – that the agency and its workforce understand the principles and legislation relating to safeguarding and the needs of vulnerable groups. The successful Bidder should ensure that appropriate checks have been undertaken through the Disclosure and Barring Service for any personnel that are likely to come into contact with children, young people or vulnerable adults during the course of the Contract

Confidential – those being served by the liaison agency can be confident that their conversations, and any records of their needs are confidential; their personal data and information is protected in line with the requirements of data protection legislation; and only used for the purposes of this service and the support they wish to engage with

The outcome will be a nationally recognised bereavement liaison service that can be accessed either by signposting, referral, or recommendation through a range of agencies or self-referral.”

II.2.5) Award criteria

Quality criterion - Name: Please demonstrate and describe expertise gained through experience of offering similar support to people affected by sudden deaths that are unexplained or a suspected suicide / Weighting: 25

Quality criterion - Name: Please provide details of the skills and suitability of the delivery team in this area, demonstrating how you will ensure that they will meet the needs of the service users. / Weighting: 25

Quality criterion - Name: Please demonstrate your awareness of relevant policies and legislative frameworks affecting this contract / Weighting: 5

Quality criterion - Name: Demonstrate and describe how this service will be rolled out nationally, offering a consistent response in Welsh and English to those exposed to, affected, or bereaved by a potential suicide / Weighting: 15

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032505](#)

Section V. Award of contract

Contract No

C130/2022/2023

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 April 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jac Lewis Foundation

1 Penybanc Road

Ammanford

SA183DY

Telephone

+44 7403254884

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £450,000

Total value of the contract/lot: £395,900

Section VI. Complementary information

VI.3) Additional information

E-Tender Information:

<https://etenderwales.bravosolution.co.uk>

- The first person from your Organisation to use the Platform will be required to register on behalf of the

Organisation.

- Registration involves accepting a User Agreement, and providing basic information about your

Organisation and about the User performing the Registration.

- On registering on the Platform the Super User will select a Username and will receive a password.

- The Password will be sent by e-mail to the email address that was specified in the User Details section of

the Registration page.

- In order to log-in to the Platform please enter your Username and Password.

- Note: If you forget your Password then visit the homepage and click "Forgot your password?"

- Registration should only be performed once for each Organisation.

- If you think that someone in your Organisation may have already registered on this Platform then you

must not register again.

- Please contact the person who Registered (i.e. the Super User) in order to arrange access to the Platform.

- Contact the Helpdesk immediately if you are unable to contact the Super User (for example if they have

left your Organisation).

- Note: If your Organisation is already registered on the Platform then you must not make any additional

registration. Please contact the

Helpdesk to gain access to the Platform.

- Tenders must be uploaded to the BravoSolution portal by 14:00. Late bids will not be accepted.

How To Find The ITT:

- Once logged in you must click on 'ITT's Open to all Suppliers'

- The e-tender references for this contract are: project_53660 and itt_103151

- Click on the title to access summary details of the contract. If you are still interested in submitting a

tender, click the 'Express an Interest' button. This will move the ITT from the 'Open to all Suppliers' area to

the 'My ITT's' on the home page.

- You will then see the full details of the ITT in the qualification and technical envelopes along with any

relevant documents in the 'Attachments' area.

- Any questions on the ITT, please use the 'Messages' area to contact the buyer directly

(WA Ref:133372)

The buyer considers that this contract is suitable for consortia bidding.

(WA Ref:140641)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom