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Tender

Household Support Fund

LONDON BOROUGH OF HARINGEY

F02: Contract notice

Notice identifier: 2023/S 000-013097

Procurement identifier (OCID): ocds-h6vhtk-03c720

Published 9 May 2023, 12:02pm

Section I: Contracting authority

I.1) Name and addresses

LONDON BOROUGH OF HARINGEY

Civic Centre, High Road, Wood Green

LONDON

N228LE

Contact

kayode Salami

Email

Kayode.salami@haringey.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.haringey.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Household Support Fund

II.1.2) Main CPV code

- 75100000 - Administration services

II.1.3) Type of contract

Services

II.1.4) Short description

Administration of cash payment vouchers from Haringey Council Household Support Grant is used to support low-income households who require food, fuel, energy bills and other essentials. The provider delivering the Payout cash voucher service will deliver cash payments to Haringey Residents by doing the following:

- Enable Haringey to make high volume accessible payments to residents.
- Send vouchers in the post, by email or SMS.
- Correspondence designed and branded as "Haringey Council."
- Easy to set-up and manage.
- No minimum or maximum value payment
- Transactions will be managed by highly trained people.
- Single use vouchers - which cannot be redeemed or cashed twice.
- ID checks before making payments.
- Ability to cancel and reissue vouchers if we need to
- Have effective fraud prevention measures in place.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75300000 - Compulsory social security services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This contract is for a period of 3 years. Tender documents are available to download from our procurement portal.

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

To be decided

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 June 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 June 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Haringey Council

London

Country

United Kingdom