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Opportunity

## **Household Support Fund**

LONDON BOROUGH OF HARINGEY

F02: Contract notice

Notice reference: 2023/S 000-013097

Published: 9 May 2023, 12:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

LONDON BOROUGH OF HARINGEY

Civic Centre, High Road, Wood Green

LONDON

N228LE

#### **Contact**

kayode Salami

#### **Email**

[Kayode.salami@haringey.gov.uk](mailto:Kayode.salami@haringey.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

### **Justification for not providing organisation identifier**

Not on any register

### **Internet address(es)**

Main address

<https://www.haringey.gov.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Household Support Fund

#### **II.1.2) Main CPV code**

- 75100000 - Administration services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Administration of cash payment vouchers from Haringey Council Household Support Grant is used to support low-income households who require food, fuel, energy bills and other essentials. The provider delivering the Payout cash voucher service will deliver cash payments to Haringey Residents by doing the following:

- Enable Haringey to make high volume accessible payments to residents.
- Send vouchers in the post, by email or SMS.
- Correspondence designed and branded as "Haringey Council."
- Easy to set-up and manage.
- No minimum or maximum value payment
- Transactions will be managed by highly trained people.
- Single use vouchers - which cannot be redeemed or cashed twice.
- ID checks before making payments.
- Ability to cancel and reissue vouchers if we need to
- Have effective fraud prevention measures in place.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75300000 - Compulsory social security services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

This contract is for a period of 3 years. Tender documents are available to download from our procurement portal.

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

To be decided

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 June 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 June 2023

Local time

10:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Haringey Council

London

Country

United Kingdom