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Tender

Ophthalmology Coordination Service Hub - Cov & Warks and Heref & Worcs ICB's

NHS COVENTRY AND WARWICKSHIRE INTEGRATED CARE BOARD
NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013087

Procurement identifier (OCID): ocds-h6vhtk-064f0c

Published 12 February 2026, 3:57pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

C408448

Description

NHS Coventry & Warwickshire ICB in conjunction with NHS Herefordshire & Worcestershire ICB are seeking providers who have the relevant experience and skills to provide an Ophthalmology Co-ordination Service Hub.

The Ophthalmology Coordination Service Hub (OCS) will support the system-wide approach to the management for all non-emergency (routine and urgent) ophthalmology referrals from community Optometry practices across Coventry and Warwickshire. The OCS will provide a single point of access, administering all incoming referrals from community Optometrists, offering patients a choice of providers in accordance with patient choice regulations, and submitting onward referrals to secondary care (accredited independent sector or NHS provision).

The OCS supports the streamlining of ophthalmology referrals across the ICS, reducing delays to patients being referred from the community to secondary care and freeing up primary care capacity. For every routine and urgent referral, the service will provide patients with choice of access based on the referring condition, supporting patients being seen by the right person, in the right place, the first time.

The service will not undertake clinical triage of incoming referrals.

Total value (estimated)

- £1,536,000 excluding VAT
- £1,843,200 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Description of possible extension:

An extension of up to two years may be granted at the sole discretion of the commissioning organisations. The extension may be granted on one or both lots.

Main procurement category

Services

CPV classifications

- 75122000 - Administrative healthcare services

Not the same for all lots

Contract locations are shown in Lot sections, because they are not the same for all lots.

Lot 1. NHS Coventry and Warwickshire Integrated Care Board

Description

The Ophthalmology Coordination Service Hub (OCS) will support the system-wide approach to the management for all non-emergency (routine and urgent) ophthalmology referrals from community Optometry practices across Coventry and Warwickshire. The OCS will provide a single point of access, administering all incoming referrals from community Optometrists, offering patients a choice of providers in accordance with patient choice regulations, and submitting onward referrals to secondary care (accredited independent sector or NHS provision).

The OCS supports the streamlining of ophthalmology referrals across the ICS, reducing delays to patients being referred from the community to secondary care and freeing up primary care capacity. For every routine and urgent referral, the service will provide patients with choice of access based on the referring condition, supporting patients being seen by the right person, in the right place, the first time.

The service will not undertake clinical triage of incoming referrals.

Lot value (estimated)

- £752,000 excluding VAT
- £902,400 including VAT

Contract locations

- UKG13 - Warwickshire
- UKG33 - Coventry

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. NHS Herefordshire and Worcestershire Integrated Care Board

Description

The Ophthalmology Coordination Service Hub (OCS) will support the system-wide approach to the management for all non-emergency (routine and urgent) ophthalmology referrals from community Optometry practices across Herefordshire and Worcestershire. The OCS will provide a single point of access, administering all incoming referrals from

community Optometrists, offering patients a choice of providers in accordance with patient choice regulations, and submitting onward referrals to secondary care (accredited independent sector or NHS provision).

The OCS supports the streamlining of ophthalmology referrals across the ICS, reducing delays to patients being referred from the community to secondary care and freeing up primary care capacity. For every routine and urgent referral, the service will provide patients with choice of access based on the referring condition, supporting patients being seen by the right person, in the right place, the first time.

The service will not undertake clinical triage of incoming referrals.

Lot value (estimated)

- £784,000 excluding VAT
- £940,800 including VAT

Contract locations

- UKG11 - Herefordshire, County of
- UKG12 - Worcestershire

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Enquiry deadline

27 February 2026, 5:00pm

Tender submission deadline

9 March 2026, 5:00pm

Submission address and any special instructions

<https://atamis-1928.my.site.com/s/Welcome>

Please search for tender opportunity reference C408448

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 April 2026

Award criteria

| Name | Type | Weighting |
|---------------------------|-------------|------------------|
| Service Delivery | Quality | 28% |
| Financial Model Templates | Cost | 20% |
| Workforce | Quality | 10% |

| Name | Type | Weighting |
|-----------------------------------|---------|-----------|
| Social Value | Quality | 10% |
| Equality Diversity & Human Rights | Quality | 8% |
| Governance | Quality | 8% |
| Information Governance | Quality | 6% |
| Mobilisation | Quality | 6% |
| Reporting | Quality | 4% |

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Please note that the preliminary market engagement has been carried out, please see previous notice reference ocds-h6vhtk-05d0f2

Contracting authorities

NHS COVENTRY AND WARWICKSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QWU
- Public Procurement Organisation Number: PBZT-7637-QJTP

Shire Hall

Warwick

CV34 4RL

United Kingdom

Email: CWICB.contracting@nhs.net

Region: UKG13 - Warwickshire

Organisation type: Public authority - central government

NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QGH

- Public Procurement Organisation Number: PNMN-7243-RQRR

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

United Kingdom

Email: HWicb.contracts@nhs.net

Region: UKG12 - Worcestershire

Organisation type: Public authority - central government

Contact organisation

Contact NHS COVENTRY AND WARWICKSHIRE INTEGRATED CARE BOARD for any enquiries.