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Contract

Collection of Former Tenancy Debt - Existing cases

Citizen Housing Group Ltd

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013081

Procurement identifier (OCID): ocids-h6vhtk-06531c

Published 12 February 2026, 3:54pm

Scope

Reference

P1730

Description

Former tenancy Debt Collection - Existing cases only

The original contract with Credit G was established to allow them to retain and manage preexisting cases and debts for collection. As these cases were assigned to Credit G under the terms of the

original agreement, they are authorized to continue pursuing and collecting on our behalf.

No new cases are being referred to Credit G.

This requirement relates to the ongoing contractual arrangement with Credit G for the collection of former tenancy debts. It serves as an extension to cover the continued collection of historic debts previously retained by the provider, which they will pursue until

each case is formally closed.

Contract 1

Supplier

- CREDIT G LIMITED

Contract value

- £38,000 excluding VAT
- £48,000 including VAT

Below the relevant threshold

Date signed

14 October 2025

Contract dates

- 15 November 2025 to 15 November 2027
- 2 years, 1 day

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The total cost of the contract is contingent upon the amount collected by the provider. They act on our behalf to recover former tenancy arrears and are remunerated through a percentage of the sums successfully collected. It serves as an extension to cover the continued collection of historic debts previously retained by the provider, which they will pursue until each case is formally closed

CPV classifications

- 79940000 - Collection agency services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

CREDIT G LIMITED

PO Box 3158

South Croydon, Surrey

CR2 6WY

United Kingdom

Telephone: 0208 681 8479

Email: enquiries@creditg.com

Region: UKI62 - Croydon

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Citizen Housing Group Ltd

- Charity Commission (England and Wales): 8181
- Public Procurement Organisation Number: PWJN-9145-YTML

4040 Lakeside

Birmingham

B377YN

United Kingdom

Email: Procurement@citizenhousing.org.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government