

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013078-2025>

Tender

Care Navigation Services on behalf of NHS Nottingham and Nottinghamshire ICB

NHS Nottingham and Nottinghamshire Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-013078

Procurement identifier (OCID): ocids-h6vhtk-04dc35

Published 4 April 2025, 1:00pm

Section I: Contracting authority

I.1) Name and addresses

NHS Nottingham and Nottinghamshire Integrated Care Board

Sir John Robinson House Sir John Robinson Way Arnold Nottingham

Nottingham

NG5 6DA

Contact

Tom Greenwood

Email

thomas.greenwood2@nhs.net

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://www.notts.icb.nhs.uk/>

Buyer's address

<https://www.notts.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care Navigation Services on behalf of NHS Nottingham and Nottinghamshire ICB

Reference number

C351509

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) are inviting suitably qualified and experienced providers to deliver a Care Navigation Service via a Competitive Process under the Provider Selection Regime (PSR) regulations.

II.1.5) Estimated total value

Value excluding VAT: £4,535,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) are inviting suitably qualified and experienced providers to deliver a Care Navigation Service via a

Competitive Process under the Provider Selection Regime (PSR) regulations.

The service will focus on the identification and management of vulnerable patients (initially those with moderate and severe frailty and subsequently those living with long term conditions). The Care Navigation Service will undertake the daily operational Multidisciplinary Team (MDT) coordination using the newly formed workflows to help with identification and management of patients. The function has a key role within the Primary Care Network, and is the interface between patients and their carers, primary care, community services, secondary care, social care, and the voluntary sector. The Service will be available to all patients aged 18 and over, registered with a GP practice across Nottingham and Nottinghamshire Integrated Care System.

As a result of this Competitive Process, a contract will be awarded to the successful Provider for an initial period of 3 years commencing 1st October 2025 with the Commissioner having the option to extend the contract for up to a further 2 years. It is important to note that this procurement includes an affordability threshold. The maximum contract value available is £907,000 (excluding VAT) per annum. The total value available including both the 36 month initial period and the (up to) 24 month extension period is £4,535,000 (excluding VAT). No bids exceeding £907,000 (excluding VAT) per annum will be accepted. Any bids that exceed these values will therefore be disqualified.

The service specification and all associated documentation can be found within the attachments area of the project on Atamis. To access the documentation please visit Atamis on the link below and access project C351509 - Care Navigation Services on behalf of NHS Nottingham and Nottinghamshire ICB. Atamis link: <https://health-family.force.com/s/Welcome>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,535,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2025

End date

30 September 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

As a result of this Competitive Process, a contract will be awarded to the successful Provider for a n initial period of 3 years commencing 1st October 2025 with the Commissioner having the option to extend the contract for up to a further 2 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-003971](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 May 2025

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 May 2025

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>