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Contract

User involvement in the NHS Diabetes Programme

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013075

Procurement identifier (OCID): ocds-h6vhtk-065317 ([view related notices](#))

Published 12 February 2026, 3:51pm

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Scope

Reference

C387054

Description

The key aim of this work is to contract with a partner organisation to deliver a package of user engagements to ensure that the programme is delivered in a way which takes account of the needs of end users.

The requirements and specific deliverables are outlined below.

1. Strategy
2. Consumer Analysis

3. Engagement

4. Involving people living with diabetes

5. Sharing good practice.

The NHS Diabetes Programme is jointly delivered with Diabetes UK. Diabetes UK, the leading charity for those living with diabetes, provides subject matter expertise and the patient voice and has been part of the programme since it was launched 5 years ago.

NHS England has a statutory duty to consult with citizens and patients on the commissioning and delivery of new healthcare services. Working with Diabetes UK on the delivery of a range of user involvement activities enables us to meet this duty and ensure that services meet the needs of

Contract 1. User Involvement in the NHS Diabetes Programme

Supplier

- Diabetes UK

Contract value

- £141,990 excluding VAT
- £170,388 including VAT

Above the relevant threshold

Date signed

12 February 2026

Contract dates

- 13 February 2026 to 31 March 2026
- 1 month, 16 days

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Key performance indicators

Name

The key aim of this work is to contract with a partner organisation to deliver a package of user engagements and insight gathering to ensure that the programme is delivered in a way which takes account of the needs of end users.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - unique work of art or performance

There is a lack of competitive rivalry in this area due to the unique access to networks, expertise, and national infrastructure that Diabetes UK holds.

Supplier

Diabetes UK

- Public Procurement Organisation Number: PPNH-5783-YDNJ

Wells Lawrence House, 126 Back Church Lane, London, England, E1 1FH

london

E1 1FH

United Kingdom

Email: helpline@diabetes.org.uk

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. User Involvement in the NHS Diabetes Programme

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Email: england.commercialqueries@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government