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Tender

## **710894450- Service Management for PICASSO (SM4P)**

Ministry of Defence

F17: Contract notice for contracts in the field of defence and security

Notice identifier: 2024/S 000-013060

Procurement identifier (OCID): ocids-h6vhtk-045447

Published 22 April 2024, 8:10pm

### **Section I: Contracting authority/entity**

#### **I.1) Name, addresses and contact point(s)**

Ministry of Defence

BS34 8JH

Bristol

**For the attention of**

Simon Rooney

**Email(s)**

[simon.rooney102@mod.gov.uk](mailto:simon.rooney102@mod.gov.uk)

**Country**

United Kingdom

**Internet address(es)**

**Electronic access to information**

<https://contracts.mod.uk/go/25624437018F06F1FD18>

### **Further information**

Further information can be obtained from the above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from**

The above-mentioned contact point(s)

**Tenders or requests to participate must be sent to**

The above-mentioned contact point(s)

### **I.3) Main activity**

Defence

### **I.4) Contract award on behalf of other contracting authorities/entities**

The contracting authority is purchasing on behalf of other contracting authorities:

No

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## **Section II: Object of the contract**

### **II.1) Description**

#### **II.1.1) Title attributed to the contract by the contracting authority**

710894450- Service Management for PICASSO (SM4P)

#### **II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 13: Computer and related services

#### **NUTS code**

- UK - United Kingdom

#### **II.1.5) Short description of the contract or purchase(s)**

3. The scope of this procurement forms part of the future of the PICASSO Programme, which is part of UK Strategic Command Information and Cyber Portfolio, which aims to maintain and develop the UK National Centre for Geospatial Intelligence (NCGI) GEOINT capability for processing and delivery of GEOINT to national, strategic and tactical decision makers. It provides NCGI with the capability to deliver GEOINT, Geospatial Information (GEOINF) and services to Defence, including deployed forces, Partners Across Government (PAGs) and international partners in order to support the achievement of national North Atlantic Treaty Organisation (NATO) doctrine and Five Eye (5E) objectives.

#### **II.1.6) Common procurement vocabulary (CPV)**

- 72611000 - Technical computer support services

#### **Additional CPV code(s)**

- 48517000 - IT software package
- 72212100 - Industry specific software development services
- 72511000 - Network management software services
- 72514100 - Facilities management services involving computer operation
- 72514200 - Facilities management services for computer systems development
- 72514300 - Facilities management services for computer systems maintenance
- 72591000 - Development of service level agreements
- 72611000 - Technical computer support services
- 72710000 - Local area network services
- 72720000 - Wide area network services
- 75221000 - Military defence services

#### **II.1.7) Information about subcontracting**

The tenderer has to indicate in the tender any share of the contract it may intend to subcontract to third parties and any proposed subcontractor, as well as the subject-matter of the subcontracts for which they are proposed

The tenderer has to indicate any change occurring at the level of subcontractors during the execution of the contract

The successful tenderer is obliged to specify which part or parts of the contract it intends to subcontract beyond the required percentage and to indicate the subcontractors already identified

#### **II.1.8) Lots**

This contract is divided into lots: No

#### **II.1.9) Information about variants**

Variants will be accepted: No

### **II.2) Quantity or scope of the contract**

#### **II.2.1) Total quantity or scope**

Procure a replacement ITSM service contract, and execute any transition activity, to protect service continuity from October-25.

Design and move to a new service model to better reflect customer and user needs.

A contract covering a minimum of a three-year period with 1 x 1 year extension options is to be secured.

Estimated value excluding VAT:

£120,000,000

#### **II.2.2) Information about options**

Options: Yes

Description of these options: A set of smaller option periods to enable individual service line extensions and a overall contract option for a 1x1 year extension up to a total possible contract length of 4 years.

### **II.3) Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions relating to the contract**

#### **III.1.1) Deposits and guarantees required**

Signed Statement Relating to Good Standing (SRGS)

#### **III.1.4) Other particular conditions to which the performance of the contract is subject, in particular with regard to security of supply and security of information**

There will be a requirement for the Potential Provider to handle up to SECRET information at ITN. At contract award information up to and including SECRET UK EYES ONLY information will form part of this contract.

#### **III.1.5) Information about security clearance**

Candidates which do not yet hold security clearance may obtain such clearance until: 21 June 2024

### **III.2) Conditions for participation**

#### **III.2.1) Personal situation**

**Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once)
  - Browse to the eSourcing Portal
  - Click the “Click here to register” link
  - Accept the terms and conditions and click “continue”
  - Enter your correct business and user details
  - Note the username you chose and click “Save” when complete
  - You will shortly receive an email with your unique password (please keep this secure)

## 2. Express an Interest in the tender

- Login to the portal with the username/password
- Click the "PQQs Open to All Suppliers" link. (These are Pre-Qualification Questionnaires open to any registered supplier)
- Click on the relevant PQQ to access the content.
- Click the "Express Interest" button in the "Actions" box on the left-hand side of the page.
- This will move the PQQ into your "My PQQs" page. (This is a secure area reserved for your projects only)
- Click on the PQQ code, you can now access any attachments by clicking the "Settings and Buyer Attachments" in the "Actions" box

## 3. Responding to the tender

- You can now choose to "Reply" or "Reject" (please give a reason if rejecting)
- You can now use the 'Messages' function to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance please consult the online help, or contact the eTendering help desk.

### **Criteria regarding the personal situation of subcontractors (that may lead to their rejection) including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

## 1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal

- Click the "Click here to register" link
- Accept the terms and conditions and click "continue"
- Enter your correct business and user details
- Note the username you chose and click "Save" when complete
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### **III.2.2) Economic and financial ability**

#### **Criteria regarding the economic and financial standing of economic operators (that may lead to their exclusion)**

Information and formalities necessary for evaluating if the requirements are met: Selection criteria as stated within the procurement documentation.

#### **Criteria regarding the economic and financial standing of subcontractors (that may lead to their exclusion)**

Information and formalities necessary for evaluating if the requirements are met: Selection criteria as stated within the procurement documentation.

### **III.2.3) Technical and/or professional capacity**

#### **Criteria regarding the technical and/or professional ability of economic operators (that may lead to their exclusion)**

Information and formalities necessary for evaluating if the requirements are met: Selection criteria as stated within the procurement documentation.

#### **Criteria regarding the technical and/or professional ability of subcontractors (that may lead to their rejection)**

Information and formalities necessary for evaluating if the requirements are met: Selection criteria as stated within the procurement documentation.

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## **Section IV: Procedure**

### **IV.1) Type of procedure**

#### **IV.1.1) Type of procedure**

Negotiated

#### **IV.1.2) Limitations on the number of operators who will be invited to tender or to participate**

Envisaged minimum number 3 and maximum number 6

### **IV.2) Award criteria**

#### **IV.2.1) Award criteria**



the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

#### **IV.2.2) Information about electronic auction**

An electronic auction has been used: no

#### **IV.3) Administrative information**

##### **IV.3.1) File reference number attributed by the contracting authority**

710894450

##### **IV.3.2) Previous publication(s) concerning the same contract**

no

##### **IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 21 May 2024 - 5:00pm

##### **IV.3.4) Time limit for receipt of tenders or requests to participate**

21 May 2024 - 5:00pm

##### **IV.3.6) Language(s) in which tenders or requests to participate may be drawn up**

English

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## **Section VI: Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds:  
No

### **VI.3) Additional information**

To be able to register an interest for this procurement, you must have access to the Defence Sourcing Portal (DSP). Guidance on how to self-register can be found here: <https://www.contracts.mod.uk/web/user-guide/html>

The direct link to the DSP Opportunity for this procurement is:  
<https://contracts.mod.uk/go/25624437018F06F1FD18>

The Authority is using DSP(AWARD®) for this procurement and will use it to complete all DPQQ and ITN activities. If your company does not already have an DSP(AWARD®) account, please self-register via the following link:  
<https://award.commercedecisions.com/dsp/web/project/507ac39c-e089-46fa-b0e3-d9ef00d6d3ac/register>.

For information, Cyber risk has been considered and, in accordance with the Cyber Security Model, resulted in a Cyber Risk Profile of 'High'. The Risk Assessment Reference is: RAR-240417A03. Potential Providers are required to complete the Supplier Assurance Questionnaire (SAQ), using the SAQ Form available at: <https://suppliercyberprotection.service.gov.uk> and to submit this as part of their Tender response at ITN stage.

### **VI.4) Procedures for appeal**

#### **VI.4.1) Body responsible for appeal procedures**

Mission Information Exploitation (MIX) Service Management for PICASSO (SM4P) Team

Defence Digital, MoD Abbey Wood, Yew 2A

Bristol

BS34 8JH