

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013046-2025>

Contract

## **Demand Responsive Transport Service**

Milton Keynes City Council

F03: Contract award notice

Notice identifier: 2025/S 000-013046

Procurement identifier (OCID): ocds-h6vhtk-04fd37

Published 4 April 2025, 12:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Milton Keynes City Council

Civic Office, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

#### **Contact**

Procurement Team

#### **Email**

[corporateprocurement@milton-keynes.gov.uk](mailto:corporateprocurement@milton-keynes.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ12 - Milton Keynes

**Internet address(es)**

Main address

<https://www.milton-keynes.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Demand Responsive Transport Service

Reference number

2024-242

#### **II.1.2) Main CPV code**

- 60112000 - Public road transport services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Milton Keynes City Council (the Council) has awarded a contract for Demand Responsive Transport Services procured via further competition under MKCC Local Bus and Shared Taxi & Demand Responsive Services DPS Lot 2 Shared Taxi and Demand responsive service. The contract is for the operation and the software to run a Demand Responsive Transport service within the parameters laid out by the Council. The service will use a mobile app provided by the successful tenderer as well as web and phone options to interface with the same system for customers. Calls will be booked at the time of travel, not in advance. The successful tenderer will supply all vehicles and drivers. This is a minimum subsidy contract with the successful tenderer retaining fare box income and taking the revenue risk. Service users will be directed to a commercial bus route where viable. The contract is for period of 2 years from 01 Apr 2025-31 Mar 2027 with an option for the Council to extend for 1 year till 31 Mar 2028.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,400,000

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services
- 72268000 - Software supply services
- 72260000 - Software-related services
- 60120000 - Taxi services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

A contract for the operation and the software to run a Demand Responsive Transport service within the parameters laid out by the Council. Procured via further competition under Milton Keynes City Council Local Bus and Shared Taxi & Demand Responsive Services DPS Lot 2 Shared Taxi and Demand responsive service

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 056-134575](#)

---

## **Section V. Award of contract**

### **Contract No**

2024-242

### **Title**

Demand Responsive Transport Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Via Transportation UK Limited

5 New Street Square

London

EC4A 3TW

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10429122

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,400,000

Total value of the contract/lot: £5,400,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Award of contract after further competition under Milton Keynes Council Local Bus Service DPS Lot 2 Lot 2 Shared Taxi and Demand Responsive Service

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Royal Court of Justice

London

WC24 2LL

Country

United Kingdom