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Contract

Demand Responsive Transport Service

Milton Keynes City Council

F03: Contract award notice

Notice identifier: 2025/S 000-013046

Procurement identifier (OCID): ocds-h6vhtk-04fd37

Published 4 April 2025, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

Milton Keynes City Council

Civic Office, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

Contact

Procurement Team

Email

corporateprocurement@milton-keynes.gov.uk

Country

United Kingdom

NUTS code

UKJ12 - Milton Keynes

Internet address(es)

Main address

<https://www.milton-keynes.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Demand Responsive Transport Service

Reference number

2024-242

II.1.2) Main CPV code

- 60112000 - Public road transport services

II.1.3) Type of contract

Services

II.1.4) Short description

Milton Keynes City Council (the Council) has awarded a contract for Demand Responsive Transport Services procured via further competition under MKCC Local Bus and Shared Taxi & Demand Responsive Services DPS Lot 2 Shared Taxi and Demand responsive service. The contract is for the operation and the software to run a Demand Responsive Transport service within the parameters laid out by the Council. The service will use a mobile app provided by the successful tenderer as well as web and phone options to interface with the same system for customers. Calls will be booked at the time of travel, not in advance. The successful tenderer will supply all vehicles and drivers. This is a minimum subsidy contract with the successful tenderer retaining fare box income and taking the revenue risk. Service users will be directed to a commercial bus route where viable. The contract is for period of 2 years from 01 Apr 2025-31 Mar 2027 with an option for the Council to extend for 1 year till 31 Mar 2028.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,400,000

II.2) Description

II.2.2) Additional CPV code(s)

- 60112000 - Public road transport services
- 72268000 - Software supply services
- 72260000 - Software-related services
- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

A contract for the operation and the software to run a Demand Responsive Transport service within the parameters laid out by the Council. Procured via further competition under Milton Keynes City Council Local Bus and Shared Taxi & Demand Responsive Services DPS Lot 2 Shared Taxi and Demand responsive service

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 056-134575](#)

Section V. Award of contract

Contract No

2024-242

Title

Demand Responsive Transport Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Via Transportation UK Limited

5 New Street Square

London

EC4A 3TW

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10429122

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,400,000

Total value of the contract/lot: £5,400,000

Section VI. Complementary information

VI.3) Additional information

Award of contract after further competition under Milton Keynes Council Local Bus Service
DPS Lot 2 Lot 2 Shared Taxi and Demand Responsive Service

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Court of Justice

London

WC24 2LL

Country

United Kingdom