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Tender

Services Beyond the Meter

NORTHERN GAS NETWORKS LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013040

Procurement identifier (OCID): ocds-h6vhtk-0652fe

Published 12 February 2026, 3:27pm

Scope

Description

????Northern Gas Networks (NGN) seeks to establish a zero-value framework agreement with qualified suppliers to provide appliance supply (where NGN's Direct Labour Organisation (DLO) will fit appliance) and/or supply & installation services (where NGN's DLO team is unable to deliver). This initiative supports NGN's commitment to assisting customers in vulnerable situations, funded by Ofgem.

??The framework will appoint to a maximum of twelve suppliers (6 for supply only and 6 for supply & installation), aligned to NGN's geographic patches, with Cumbria designated as a standalone area. This structure is designed to enable participation from smaller SMEs while ensuring coverage across the network. Suppliers will be responsible for either supply of appliances only or the supply, installation, repair, or replacement of gas appliances for eligible customers. Selection for individual jobs will be based on location, price, and availability at the time of request.

??All participating suppliers must align with OFGEM governance and meet mandatory competency and regulatory standards, including:

??Gas Safe registration

??Certification in CCN1, CENWAT, CKR1, and HTR1

??Valid waste carrier licence

??The scope of work is network-wide, ensuring timely and safe delivery of essential services to vulnerable customers, identified through carbon monoxide investigations or during repair and maintenance activities on the gas distribution network.

??This framework aims to strengthen NGN's ability to respond quickly and effectively to customer needs, maintaining compliance with industry standards while promoting inclusivity for smaller suppliers.

?NGN will award to a maximum of 12 suppliers for the whole Framework.

?This consists of:

?A max of 1 supplier per area for supply & installation

?A max of 1 supplier per area for supply only

?With 6 areas that's a max supply of 6 suppliers for each supply type.

Commercial tool

Establishes a framework

Total value (estimated)

- £786,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2029
- Possible extension to 31 August 2031
- 5 years

Description of possible extension:

Initial term 3 years

Extension 2 x 1 years

Main procurement category

Goods

CPV classifications

- 39700000 - Domestic appliances

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
-

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

NGN will conduct assessments at each stage set out in the tender event. Each stage has minimum criteria to meet as set out in the tender documentation and will adhere to the scoring methodology set out in the tender event.

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Submission type

Requests to participate

Deadline for requests to participate

9 March 2026, 5:00pm

Submission address and any special instructions

Please review the attached document within this notice and follow instructions within in order to participate in this event.

It is suppliers responsibility to follow all instructions to participate in the attached document within this tender notice.

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

1 July 2026

Award criteria

Name	Type
Conditions of Participation	Quality
PQQ evaluation Criteria	Quality
RFP Evaluation (Commercial)	Price
RFP Evaluation (non-commercial)	Quality
RFP Evaluation (Contractual)	Quality

Weighting description

Conditions of Participation Evaluation: Pass/Fail - Any failed questions in this section means supplier will be removed from the tender process.

PQQ Evaluation Criteria: Bidders must score over 60%

RFP Evaluation Criteria:

Bidders must achieve 70% on non-commercials

Bidders will be ranked on commercials and evaluated on contractual

A combined score will determine successful suppliers

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

This procurement will follow the following process:

- Tender notice issued (this notice) for 25 days
- Interested suppliers to follow Market Dojo link to the Conditions of Participation stage (Pass/Fail)
- Suppliers who Pass the Conditions of Participation stage will be invited to a PQQ
- The PQQ end date 19/03/2026
- PQQ responses evaluated
- Suppliers who score over 60% will be invited to tender (RFP)
- RFP will go live on 27/04/2026 until 31/05/2026
- RFP evaluations carried out until 21/06/2026.

Bidders must achieve 70% on non-commercials

- BAFO may be carried out on commercials
- Suppliers notified of the outcome

Full details are made available in the tender scope.

If supplementary stages are required throughout the process, or stages noted in the strategy defined above are no longer required, it is at NGN's discretion to include or remove stages.

It is at the discretion of NGN to change the weightings/criteria or add additional subcriteria/weightings to the PQQ or RFP if there is a need to do so before the submission deadline of the relevant stage.

Any changes to the evaluation criteria will be communicated to all Bidders.

Documents

Associated tender documents

[Tender Notice - SBtM - Guidance.docx](#)

Contracting authority

NORTHERN GAS NETWORKS LIMITED

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- Public Procurement Organisation Number: PRNB-9357-PVLR

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Colton Leeds

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United Kingdom

Email: procurement@northerngas.co.uk

Region: UKE42 - Leeds

Organisation type: Private utility