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Tender

CBC-1223-T-CE Community Alarm Monitoring Response Call Handling (LOT 1) Provision of Community Alarm Equipment Assistive Technology (LOT 2)

Central Bedfordshire Council

F02: Contract notice

Notice identifier: 2021/S 000-013029

Procurement identifier (OCID): ocids-h6vhtk-02ba56

Published 10 June 2021, 11:54am

Section I: Contracting authority

I.1) Name and addresses

Central Bedfordshire Council

Priory House

Chicksands

SG17 5TQ

Contact

+44 3003005997

Email

procurement@centralbedfordshire.gov.uk

Telephone

+44 3003008000

Country

United Kingdom

NUTS code

UKH25 - Central Bedfordshire

Internet address(es)

Main address

<http://in-tendhost.co.uk/centralbedfordshire>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://in-tendhost.co.uk/centralbedfordshire>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://in-tendhost.co.uk/centralbedfordshire>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CBC-1223-T-CE Community Alarm Monitoring Response Call Handling (LOT 1) Provision of Community Alarm Equipment Assistive Technology (LOT 2)

Reference number

CBC-1223-T-CE

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Central Bedfordshire Council is a social landlord, and a provider of services to support vulnerable people to live independently in their own homes. The services that we wish to procure are divided into two lots. Prospective providers are invited to tender for one or both lots. Lot 1 - Community Alarm Monitoring and Response, and Call Handling Lot 2 - The provision of community alarm equipment and other assistive technology

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Community Alarm Monitoring and Response and Call Handling

Lot No

LOT 1

II.2.2) Additional CPV code(s)

- 79512000 - Call centre
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKH25 - Central Bedfordshire

II.2.4) Description of the procurement

Lot One is for community alarm monitoring and response in respect of c 1600 alarm connections; and for handling of out-of-hours calls across other council services including housing repairs, homelessness, transitional accommodation, environmental health, public building maintenance and building control. Additionally, we may use this contract to procure pro-active wellbeing and tele-health checking services, dependent upon cost, demand and other factors. We would like to enable our customers to access a wider range of pro-active services, as we develop and improve our Independent Living services. Finally, we may use this contract to make provision for supply and monitoring of lone-worker devices, depending upon cost and other factors.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2024 - anticipated that this contract will start 1st September 2021 and be for a term of 3 years (plus the option to extend by up to 1 further year)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

The Provision of Community Alarm Equipment and Other Assistive Technology

Lot No

LOT 2

II.2.2) Additional CPV code(s)

- 35121700 - Alarm systems
- 33196100 - Devices for the elderly

II.2.3) Place of performance

NUTS codes

- UKH25 - Central Bedfordshire

II.2.4) Description of the procurement

Lot Two is for the provision of community alarm equipment and other assistive technology. In addition to the provision of dispersed alarm units, we wish to enable our customers to access a wider range of assistive technology equipment, in respect of both telecare and telehealth. Innovative, bespoke solutions should be offered to suit a range of circumstances and preferences within this contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2024 It is anticipated that this contract will start 1st September 2021 and be for a term of 3 years (plus the option to extend by up to 1 further year)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

appropriate industry accreditation for the provision of telecare services, for example TSA accreditation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 July 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 July 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2024

VI.4) Procedures for review

VI.4.1) Review body

Central Bedfordshire Council

Priory House Monks Walk

Chicksands Shefford Bedfordshire

SG17 5TQ

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