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Tender

NHS Dorset Supported Self Management Service

NHS Dorset Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-013027

Procurement identifier (OCID): ocds-h6vhtk-03979c

Published 5 May 2023, 4:20pm

Section I: Contracting authority

I.1) Name and addresses

NHS Dorset Integrated Care Board

Vespasian House, Barrack Road

Dorchester

DT1 1TG

Contact

Andrew Squire

Email

andy.squire@nhsdorset.nhs.uk

Country

United Kingdom

Region code

UKK2 - Dorset and Somerset

Internet address(es)

Main address

<https://www.nhsdorset.nhs.uk/>

Buyer's address

<https://www.customer.careteam@nhsdorset.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Dorset Supported Self Management Service

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Non clinical health coaching, navigation and support service for patients 18+ with long term health conditions.

II.1.5) Estimated total value

Value excluding VAT: £2,750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK2 - Dorset and Somerset

II.2.4) Description of the procurement

The Contracting Authority is seeking a qualified provider(s) to deliver non clinical health coaching, navigation and support service for patients 18+ with long term health conditions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £2,750,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The NHS Dorset Supported Self Management Service is required to support service users aged 18+ with long-term conditions (LTCs) to build skills, knowledge and confidence to manage their own health and wellbeing, live well with their condition and reduce demand on health services.

The required service outcomes are :

1. Service Users have improved skills, knowledge and confidence to manage their own health and wellbeing.
2. Service Users have improved health and wellbeing.
3. Service Users report a positive experience and were able to access the service in their preferred way, ie One-to-one or group / face to face, on-line, telephone.
4. Service Users can access information they need to manage their LTC by their preferred method, eg digital, on-line, paper.
5. Service Users can access the service in the community, at a location of their choosing,

at PCN level as a minimum and in a timely way.

6. Service Users need fewer GP appointments to support the management of their LTCs.

7. Service Users feel they are getting the best out of clinical / GP appointments.

8. Service Users report improved ability to access / maintain employment ie paid or voluntary.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001207](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 May 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

2 June 2023

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>