

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013027-2023>

Tender

## **NHS Dorset Supported Self Management Service**

NHS Dorset Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-013027

Procurement identifier (OCID): ocids-h6vhtk-03979c

Published 5 May 2023, 4:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Dorset Integrated Care Board

Vespasian House, Barrack Road

Dorchester

DT1 1TG

#### **Contact**

Andrew Squire

#### **Email**

[andy.squire@nhsdorset.nhs.uk](mailto:andy.squire@nhsdorset.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK2 - Dorset and Somerset

**Internet address(es)**

Main address

<https://www.nhsdorset.nhs.uk/>

Buyer's address

<https://www.customer.careteam@nhsdorset.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Dorset Supported Self Management Service

#### **II.1.2) Main CPV code**

- 85323000 - Community health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Non clinical health coaching, navigation and support service for patients 18+ with long term health conditions.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,750,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK2 - Dorset and Somerset

#### **II.2.4) Description of the procurement**

The Contracting Authority is seeking a qualified provider(s) to deliver non clinical health coaching, navigation and support service for patients 18+ with long term health conditions.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,750,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The NHS Dorset Supported Self Management Service is required to support service users aged 18+ with long-term conditions (LTCs) to build skills, knowledge and confidence to manage their own health and wellbeing, live well with their condition and reduce demand on health services.

The required service outcomes are :

1. Service Users have improved skills, knowledge and confidence to manage their own health and wellbeing.
2. Service Users have improved health and wellbeing.
3. Service Users report a positive experience and were able to access the service in their preferred way, ie One-to-one or group / face to face, on-line, telephone.
4. Service Users can access information they need to manage their LTC by their preferred method, eg digital, on-line, paper.
5. Service Users can access the service in the community, at a location of their choosing,

at PCN level as a minimum and in a timely way.

6. Service Users need fewer GP appointments to support the management of their LTCs.

7. Service Users feel they are getting the best out of clinical / GP appointments.

8. Service Users report improved ability to access / maintain employment ie paid or voluntary.

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-001207](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 May 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

2 June 2023

Local time

5:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>