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Tender

## **Financial Services and Payments Framework**

Newark and Sherwood District Council

Gedling Borough Council

Rushcliffe Borough Council

Broxtowe Borough Council

Adur and Worthing Councils

Arun District Council

F02: Contract notice

Notice identifier: 2023/S 000-013021

Procurement identifier (OCID): ocds-h6vhtk-03c6ea

Published 5 May 2023, 3:59pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Newark and Sherwood District Council

Newark

#### **Contact**

Richard Hallewell

#### **Email**

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

#### **Telephone**

+44 7443336197

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.newark-sherwooddc.gov.uk/>

**I.1) Name and addresses**

Gedling Borough Council

Gedling

**Contact**

Richard Hallewell

**Email**

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

**Telephone**

+44 7443336197

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.gedling.gov.uk/>

**I.1) Name and addresses**

Rushcliffe Borough Council

Rushcliffe

**Contact**

Richard Hallewell

**Email**

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

**Telephone**

+44 7443336197

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.rushcliffe.gov.uk/>

## **I.1) Name and addresses**

Broxtowe Borough Council

Broxtowe

### **Contact**

Richard Hallewell

### **Email**

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

### **Telephone**

+44 7443336197

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Justification for not providing organisation identifier**

Not on any register

### **Internet address(es)**

Main address

<http://www.broxtowe.gov.uk/>

## **I.1) Name and addresses**

Adur and Worthing Councils

Adur

**Contact**

Richard Hallewell

**Email**

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

**Telephone**

+44 7443336197

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.adur-worthing.gov.uk/>

**I.1) Name and addresses**

Arun District Council

Arun

**Contact**

Richard Hallewell

**Email**

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

**Telephone**

+44 7443336197

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.arun.gov.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://toolbox.cpras.co.uk/supplier-hub/signup>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Financial Services and Payments Framework

Reference number

FSPF-01

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Contracting Authorities, along with a number of other councils of varying sizes, are looking to review their Financial Management & Payment Systems.

Specifically, the following areas are of interest:

Income Management Systems

Banking Services

Merchant Services

Call Masking & IVR systems for compliant Moto payments

Open Banking Payments

Open Banking Data Services

Procurement Cards

Income Management Systems may include the provision of Merchant Services, Call Masking & IVR and Open Banking Payments.

### **II.1.5) Estimated total value**

Value excluding VAT: £100,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Income Management System

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48440000 - Financial analysis and accounting software package
- 48812000 - Financial information systems
- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**



This procurement is seeking a modern, function-rich and cost-efficient Income Management System.

Bids are invited from suppliers of systems which may, or may not, include one or more transaction processing services (e.g. payment gateway, merchant services, call masking & IVR, open banking payments).

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement with suppliers.

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range.

## **II.2) Description**

### **II.2.1) Title**

Banking Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient banking solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers.

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range.

## **II.2) Description**

### **II.2.1) Title**

Merchant Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient Merchant Services solution.

Detailed requirements are provided in the draft specification document.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

## **II.2.10) Information about variants**

Variants will be accepted: Yes

## **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

Call Masking & IVR Services

Lot No

4

## **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient call masking and IVR solution to enable compliant acceptance of MOTO card payments.

Detailed requirements are provided in the draft specification document.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

## **II.2.10) Information about variants**

Variants will be accepted: Yes

## **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

Open Banking Payment Acceptance

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted subject to agreement from suppliers

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

Open Banking Data Services

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.



## **II.2) Description**

### **II.2.1) Title**

Purchasing Cards

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient Purchasing Cards solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 June 2023

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

7 June 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Card Processing Advisory Service

London

Email

[r.hallewell@cpras.co.uk](mailto:r.hallewell@cpras.co.uk)

Telephone

+44 7443336197

Country

United Kingdom