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Tender

Financial Services and Payments Framework

Newark and Sherwood District Council
Gedling Borough Council
Rushcliffe Borough Council
Broxtowe Borough Council
Adur and Worthing Councils
Arun District Council

F02: Contract notice

Notice identifier: 2023/S 000-013021

Procurement identifier (OCID): ocids-h6vhtk-03c6ea

Published 5 May 2023, 3:59pm

Section I: Contracting authority

I.1) Name and addresses

Newark and Sherwood District Council

Newark

Contact

Richard Hallewell

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.newark-sherwooddc.gov.uk/>

I.1) Name and addresses

Gedling Borough Council

Gedling

Contact

Richard Hallewell

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gedling.gov.uk/>

I.1) Name and addresses

Rushcliffe Borough Council

Rushcliffe

Contact

Richard Hallewell

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.rushcliffe.gov.uk/>

I.1) Name and addresses

Broxtowe Borough Council

Broxtowe

Contact

Richard Hallewell

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.broxtowe.gov.uk/>

I.1) Name and addresses

Adur and Worthing Councils

Adur

Contact

Richard Hallewell

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.adur-worthing.gov.uk/>

I.1) Name and addresses

Arun District Council

Arun

Contact

Richard Hallewell

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.arun.gov.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://toolbox.cpras.co.uk/supplier-hub/signup>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Financial Services and Payments Framework

Reference number

FSPF-01

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Contracting Authorities, along with a number of other councils of varying sizes, are looking to review their Financial Management & Payment Systems.

Specifically, the following areas are of interest:

Income Management Systems

Banking Services

Merchant Services

Call Masking & IVR systems for compliant Moto payments

Open Banking Payments

Open Banking Data Services

Procurement Cards

Income Management Systems may include the provision of Merchant Services, Call Masking & IVR and Open Banking Payments.

II.1.5) Estimated total value

Value excluding VAT: £100,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Income Management System

Lot No

1

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 48812000 - Financial information systems
- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement is seeking a modern, function-rich and cost-efficient Income Management System.

Bids are invited from suppliers of systems which may, or may not, include one or more transaction processing services (e.g. payment gateway, merchant services, call masking & IVR, open banking payments).

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement with suppliers.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range.

II.2) Description

II.2.1) Title

Banking Services

Lot No

2

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient banking solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range.

II.2) Description

II.2.1) Title

Merchant Services

Lot No

3

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient Merchant Services solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Call Masking & IVR Services

Lot No

4

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient call masking and IVR solution to enable compliant acceptance of MOTO card payments.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Open Banking Payment Acceptance

Lot No

5

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted subject to agreement from suppliers

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Open Banking Data Services

Lot No

6

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Purchasing Cards

Lot No

7

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient Purchasing Cards solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal is permitted, subject to agreement from suppliers

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 June 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Card Processing Advisory Service

London

Email

r.hallewell@cpras.co.uk

Telephone

+44 7443336197

Country

United Kingdom