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Planning

## **Infrastructure and Security Services**

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-013017

Procurement identifier (OCID): ocds-h6vhtk-02ba4a

Published 10 June 2021, 10:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House

Leeds

LS2 7UE

#### **Email**

[IS\\_Service\\_Tower@futureservices.org.uk](mailto:IS_Service_Tower@futureservices.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKE - Yorkshire and the Humber

#### **Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

### **I.4) Type of the contracting authority**

National or federal Agency/Office

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Infrastructure and Security Services

Reference number

C36634

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Future Services Programme is an NHS England and Improvement initiative to 'join up NHS England and Improvement ICT' and replace the current services provided by two main separate contracts, which are both approaching the end of their terms in 2022. NHS England and Improvement Future Services Programme is based on a tower model with each tower looking at delivering distinct IT services, the key service towers are Service Desk, End User Services, Networks, Applications Management and Infrastructure and Security. This opportunity is for the delivery of Infrastructure and Security capabilities to develop, manage and support Microsoft Azure Cloud infrastructure, Private Cloud/Physical Hosting environments, (some of which are on-premise and some of which are in a co-location datacentres) as well as a Security/Technical Operations Centre, Security Services and Security Operations. The Service Desk, Networks and End Users Services service towers have already been procured.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

England

**II.2.4) Description of the procurement**

Please note this is not a call for competition, however this notice does act as formal notification of an upcoming opportunity which will be procured through the Crown Commercial Services Technology Services 3 Framework, RM6100 via a Further Competition. The existing Infrastructure and Security services are provided to NHS Commissioning Board and its associated Healthcare organisations (NHS England, NHS Improvement and Health Research Authority) by the two incumbent suppliers. Both contracts are prime end to end contracts delivering all end user ICT services. The Infrastructure and Security service tower shall procure the following services. Infrastructure: • Service Integration & Management (supporting the customer's internal SIAM capability) • Infrastructure Support • Cloud and Platform Support • Physical Hosting Support • Intelligent Hands • M365 Support • Applications Catalogue and Packaging Security: • Identity and Access Management IDAM • Security & Tech Operations Centre • Security and Threat Monitoring and Alerting • Anti-virus Support The anticipated Further Competition timeframes are as follows: Publication of the Invitation to Tender 1st July 2021 Deadline for submission of Tender 5th August 2021 Notification of Contract Award decision 3rd September 2021 Contract Award 14th September 2021

**II.2.14) Additional information**

The opportunity will be tendered through the Crown Commercial Services Technology Services 3 Framework, RM6100 Lot 3 Operational Services by means of a Further Competition. The Future Service Programme will invite the relevant RM6100 Framework Suppliers for a Virtual Supplier Event, which is expected to be hosted on the 30th June 2021.

**II.3) Estimated date of publication of contract notice**

1 July 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes