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Planning

## **Healthwatch Service**

Worcestershire County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-013016

Procurement identifier (OCID): ocids-h6vhtk-045425

Published 22 April 2024, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Worcestershire County Council

County Hall

Worcester

WR5 2NP

#### **Email**

[procurement@worcestershire.gov.uk](mailto:procurement@worcestershire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG12 - Worcestershire

#### **Internet address(es)**

Main address

<https://www.worcestershire.gov.uk>

Buyer's address

<https://www.in-tendhost.co.uk/worcestershire.aspx/home>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Worcestershire County Council is looking to appoint a Supplier to deliver the Healthwatch Service across Worcestershire. Service is due to be tendered in June 2024. Anticipated contract term is 3 years with possible 3 year + 3 year extension. Up to £330,000 per annum, £2,970,000 over 9 years. This is for information purposes only and may be subject to change.

### **II.1.5) Estimated total value**

Value excluding VAT: £2,970,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

### **II.2.4) Description of the procurement**

Worcestershire County Council is going to market to recommission the Healthwatch Service. The Council aims to work with a provider who can support and shape the health and care system that all people in Worcestershire need. This will involve ensuring the patient and user voice is fully reflected at every level of the system, with Healthwatch being independent in purpose, independent in voice, and independent in action. Healthwatch will play an active role within the Integrated Care System and with the work of the Joint Health and Wellbeing Board. The provider of this service is to work in the best interests of patients, service users and residents and utilise intelligence gathered to improve overall quality of health and social care provision and outcomes across Worcestershire. Healthwatch is a statutory service - Local authorities with adult social care responsibilities are required, under the Health and Social Care Act 2012 ('the Act'), to commission a local Healthwatch service covering the local authority area. As part of the Act, the body contracted to be the local Healthwatch must be a 'body corporate' (i.e. a legal entity), which is a social enterprise, employ its own staff and manage its own finances.

## **II.3) Estimated date of publication of contract notice**

5 June 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes