

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013016-2024>

Planning

Healthwatch Service

Worcestershire County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-013016

Procurement identifier (OCID): ocds-h6vhtk-045425

Published 22 April 2024, 3:56pm

Section I: Contracting authority

I.1) Name and addresses

Worcestershire County Council

County Hall

Worcester

WR5 2NP

Email

procurement@worcestershire.gov.uk

Country

United Kingdom

NUTS code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.worcestershire.gov.uk>

Buyer's address

<https://www.in-tendhost.co.uk/worcestershire.aspx/home>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Worcestershire County Council is looking to appoint a Supplier to deliver the Healthwatch Service across Worcestershire. Service is due to be tendered in June 2024. Anticipated contract term is 3 years with possible 3 year + 3 year extension. Up to £330,000 per annum, £2,970,000 over 9 years. This is for information purposes only and may be subject to change.

II.1.5) Estimated total value

Value excluding VAT: £2,970,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

Worcestershire County Council is going to market to recommission the Healthwatch Service. The Council aims to work with a provider who can support and shape the health and care system that all people in Worcestershire need. This will involve ensuring the patient and user voice is fully reflected at every level of the system, with Healthwatch being independent in purpose, independent in voice, and independent in action. Healthwatch will play an active role within the Integrated Care System and with the work of the Joint Health and Wellbeing Board. The provider of this service is to work in the best interests of patients, service users and residents and utilise intelligence gathered to improve overall quality of health and social care provision and outcomes across Worcestershire. Healthwatch is a statutory service - Local authorities with adult social care responsibilities are required, under the Health and Social Care Act 2012 ('the Act'), to commission a local Healthwatch service covering the local authority area. As part of the Act, the body contracted to be the local Healthwatch must be a 'body corporate' (i.e. a legal entity), which is a social enterprise, employ its own staff and manage its own finances.

II.3) Estimated date of publication of contract notice

5 June 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes