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#### Contract

# (NU/1589-26) Web content development services June/July 2021

**Newcastle University** 

F03: Contract award notice

Notice identifier: 2021/S 000-013007

Procurement identifier (OCID): ocds-h6vhtk-02ba40

Published 10 June 2021, 9:57am

## **Section I: Contracting authority**

## I.1) Name and addresses

**Newcastle University** 

Newcastle University, King's Gate

Newcastle upon Tyne

NE17RU

#### Contact

Natalie Morton

#### **Email**

natalie.morton@ncl.ac.uk

#### **Telephone**

+44 1912086396

#### Country

**United Kingdom** 

#### **NUTS** code

UK - United Kingdom

#### Internet address(es)

Main address

https://www.ncl.ac.uk

Buyer's address

https://www.ncl.ac.uk

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Education

## **Section II: Object**

#### II.1) Scope of the procurement

#### II.1.1) Title

(NU/1589-26) Web content development services June/July 2021

Reference number

DN546007

#### II.1.2) Main CPV code

 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

We are seeking to appoint an agency on a retainer for two months to support with the following key services:

- Web content development
- o Write and edit effective web content:

Using user centred content design principles

Optimised for appropriate readability

Optimised for search engines and mobile devices

To meet the University's web content guidelines and standards

- o Rewrite Newcastle University content so it is more suitable for the web
- o Use our content workflow and WCMS to develop and publish content
- Webpage page creation

o Use our content workflow system, GatherContent, to manage content creation and approvals processes

o Create and publish approved web content using our WCMS TerminalFour. TerminalFour is a developer and provider of a digital marketing and web content management systems (WCMS), specialising in providing WCMS to educational institutions throughout the world.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,656

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 72210000 Programming services of packaged software products
- 48480000 Sales, marketing and business intelligence software package
- 48481000 Sales or marketing software package
- 79413000 Marketing management consultancy services
- 79342000 Marketing services
- 72212481 Sales or marketing software development services
- 72212480 Sales, marketing and business intelligence software development services

## II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

We are seeking to appoint an agency on a retainer for two months to support with the following key services:

- Web content development
- o Write and edit effective web content:
  - Using user centred content design principles
  - Optimised for appropriate readability
  - Optimised for search engines and mobile devices
  - To meet the University's web content guidelines and standards
- o Rewrite Newcastle University content so it is more suitable for the web
- o Use our content workflow and WCMS to develop and publish content
- Webpage page creation
- o Use our content workflow system, GatherContent, to manage content creation and approvals processes
- o Create and publish approved web content using our WCMS TerminalFour. TerminalFour is a developer and provider of a digital marketing and web content management systems (WCMS), specialising in providing WCMS to educational institutions throughout the world.

#### II.2.5) Award criteria

Quality criterion - Name: Ability to resource the Contract / Weighting: 60

Cost criterion - Name: Service Level / Weighting: 40

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

## IV.1) Description

#### IV.1.1) Type of procedure

Restricted procedure

## IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

#### IV.1.6) Information about electronic auction

An electronic auction will be used

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: <u>2020/S 129-318079</u>

## **Section V. Award of contract**

#### **Contract No**

NU/1589-26

#### Lot No

1

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

8 June 2021

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Sideshow Ltd

7th Floor, Avalon, 26-32 Oxford Road

Dorset

BH8 8EZ

Country

**United Kingdom** 

NUTS code

• UK - United Kingdom

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £19.656

## **Section VI. Complementary information**

## VI.4) Procedures for review

#### VI.4.1) Review body

**Newcastle University** 

Tyne and Wear

NE<sub>1</sub>7RU

Country

**United Kingdom** 

#### VI.4.2) Body responsible for mediation procedures

**Newcastle University** 

Tyne and Wear

Country

**United Kingdom** 

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The University will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who

have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland) within 30 days of knowledge or constructive knowledge of breach.

## VI.4.4) Service from which information about the review procedure may be obtained

**Newcastle University** 

Tyne and Wear

Country

**United Kingdom**