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Award

UKSBS Oracle ACS

UK Shared Business Services Ltd

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013000

Procurement identifier (OCID): ocds-h6vhtk-04fd1c ([view related notices](#))

Published 4 April 2025, 10:25am

Scope

Reference

CC25009

Description

THIS IS A TRANSPARENCY NOTICE - NOT A CALL FOR COMPETITION

This requirement is for continued support from Oracle to address business-critical matters related to Oracle ERP systems. The updated Oracle Advanced Customer Services (ACS) will continue to support business-critical operations by providing proactive guidance, preventative services, and dedicated technical support.

It is to be directly awarded to the Supplier due to no available competition.

The value is £216,139.20 incl VAT over 12 month period

Contract 1. UKSBS Oracle ACS

Supplier

- [ORACLE CORPORATION UK LIMITED](#)

Contract value

- £180,116 excluding VAT
- £216,139.20 including VAT

Above the relevant threshold

Earliest date the contract will be signed

17 April 2025

Contract dates (estimated)

- 27 May 2025 to 26 May 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

There are other suppliers in the market that provide support to Oracle EBS, however Oracle ACS are the only supplier that can provide the necessary levels of assurance to support this business critical platform due to their unique level of knowledge and experience of our heavily customised Oracle eBS platform and without IPR infringement

in supporting the Oracle software.

Supplier

ORACLE CORPORATION UK LIMITED

- Companies House: 01782505
- Public Procurement Organisation Number: PMDX-4517-DZXP

Oracle Parkway

Reading

RG6 1RA

United Kingdom

Email: uk-publicsector_gb@oracle.com

Website: <http://www.oracle.com/uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. UKSBS Oracle ACS

Contracting authority

UK Shared Business Services Ltd

- Public Procurement Organisation Number: PMPN-7535-GNTG

Polaris House, North Star Avenue

Swindon

SN2 1FF

United Kingdom

Email: corporatecommercial@uksbs.co.uk

Region: UKK14 - Swindon

Organisation type: Public authority - central government