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Award

Support and Maintenance for Swift / ICS

Isle of Wight Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-012980

Procurement identifier (OCID): ocds-h6vhtk-04540b

Published 22 April 2024, 2:38pm

Section I: Contracting authority/entity

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Lucy Chandler

Email

lucy.chandler@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

Region code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Maintenance for Swift / ICS

Reference number

DN720563

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of support and maintenance of the integrated children's services case management system and associated licenses at the Isle of Wight Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £136,635.65

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

Main site or place of performance

Isle of Wight

II.2.4) Description of the procurement

Provision of support and maintenance of the integrated children's services case management system and associated licenses at the Isle of Wight Council. Duration from May 2024 - April 2025.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

An agreement was made in December 2017 to return the hosting of the ICS system from Hampshire Council to the Isle of Wight Council. ICS hosting was originally transferred to Hampshire County Council after the establishment of a strategic partnership between organisations including the provision of senior management for Isle of Wight children's services. This took place in 2012. In the intervening period the ICS/SWIFT product set was sold by Northgate to OLM.

A parallel procurement process had been undertaken with Hampshire County Council for a replacement ICS System, as originally, the Council was to be implementing the same new social care system in line with Hampshire County Council's programme timelines and these were delayed extensively due to the COVID-19 pandemic. The project has now been re-launched independently of Hampshire following the recent termination of the agreement between our respective Childrens Services departments. This is now being driven by a team of external consultants who are project managing, configuring and migrating data.

The 12 month requirement for the associated licences, support and maintenance contract with OLM for Swift and ICS will cover this period and allow some contingency and time to allow for decommissioning of the outgoing system and servers.

The support and maintenance of the integrated children's services case management system and associated licenses is required to remain directly with the incumbent supplier whilst the implementation and system transition is undertaken. The Council has had to extend a number of times due to delays with the project for the replacement system.

The Isle of Wight Council will be observing a 10-day standstill period.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 April 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

OLM Systems Limited

Cairns House, 10 Station Road, Teddington

Middlesex

TW11 9AA

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £136,635.65

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom