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Planning

Procurement of Revenue Protection, Travel Safe, Counter-Terror and Depot Security Services

Northern Trains Limited

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-012978

Procurement identifier (OCID): ocids-h6vhtk-02ba23

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Section I: Contracting authority

I.1) Name and addresses

Northern Trains Limited

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Country

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NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.northernrailway.co.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Railway Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Revenue Protection, Travel Safe, Counter-Terror and Depot Security Services

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Northern Trains (NTL) has an ongoing requirement for the provision of Security Services which include revenue protection services, travel safe officers, counter-terrorism patrols, and depot security. The services required are:

- a) Revenue Protection - activities on board trains and at station to protect the business revenue stream.
- b) Travel Safe Officers - onboard security patrols providing safe travel for passengers.
- c) Counter-Terrorism Patrols and Depot Security - provision of patrols at mainline stations for counter-terrorism and trained security at train maintenance depots.

The key objectives of the procurement are to support the NTL Retail Operations/Crime Reduction teams in enhancing the customer experience and improve business efficiency via implementation of a best in class service.

Northern Trains (NTL) has chosen to run the procurement under the negotiated procedure with a prior call for competition under Regulation 47 of the Utilities Contracting Regulations. Northern Trains is registered with the Railway Industry Supplier Qualification Scheme (RISQS) enabling it to use this as a qualification system.

To participate in this procurement, suppliers must be fully registered and verified on RISQS under the following RICCL code and activity by 7 July 2021 at 16.00:

1) RICCL code: H.J.1 - Product/Service - Security Services

Registration on RISQS must be done through the RISQS system, this can be done online at <https://shop.risqs.org/Register>. However, this procurement and all communication with suppliers will be managed electronically via the NTL procurement portal or email, not the RISQS system.

To participate in this procurement, suppliers will therefore need to register on the RISQS system and if shortlisted may be required to register on the NTL procurement portal.

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Provision of Revenue Protection Services

Lot No

1

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

NTL has a requirement to deliver its revenue protection activities and reduce ticketless travel across its North of England network of stations by providing teams for station gatelines, revenue enforcement along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

This information may be subject to change in advance of the Invitation to Negotiate (ITN).

II.2) Description

II.2.1) Title

Provision of Travel Safe Services

Lot No

2

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

NTL has a requirement for the provision of 66 Travel Safe Officers (TSOs) to support delivery of its service commitments across its North of England operating network for onboard security patrols providing safe travel for passengers.

All providers of TSO resources must be accredited under the Railway Safety Accreditation Scheme (RSAS) for railway safety and security.

The range of travel safe activities include the following roles:

- Travel Safe Officer
- Travel Safe Team Leader

The TSO resources are contracted for 40 hours per week and regionally split across NTL's operating network as follows:

Operating Region/Number of TSO's

East - 13

Central - 15

North East - 14

West - 13

Manchester Hub Stations - 11

This information may be subject to change in advance of the Invitation to Negotiate (ITN).

II.2) Description

II.2.1) Title

Provision of Counter-Terrorism Patrols and Depot Security Services

Lot No

3

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

NTL has a requirement the provision of counter-terrorism patrols at Manchester Victoria and Manchester Oxford Road railway stations, and trained security at train maintenance depots across its North of England operating network.

The range of activities include the following roles:

Role/Indicative Annual Hours

Counter Terrorism Security Officers - 19,928

Depot Security - 52,136

This information may be subject to change in advance of the Invitation to Negotiate (ITN).

II.3) Estimated date of publication of contract notice

9 July 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Interested suppliers should note that this contract will be awarded by a negotiated procedure without further publication of a call for competition/contract notice. Interested suppliers should therefore express their interest in the contract through responding to the information set out in this notice.

Following the initial qualification of suppliers through RISQS, NTL may issue a set of additional questions to support short listing. Suppliers will be shortlisted on the basis of their qualification under RISQS and their answers to these additional questions (if required).