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Tender

Online ticketing store

National Maritime Museum

F02: Contract notice

Notice identifier: 2024/S 000-012966

Procurement identifier (OCID): ocids-h6vhtk-045402

Published 22 April 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

National Maritime Museum

Park Row, Greenwich

London

SE109NF

Contact

Dan Coleman

Email

dcoleman@rmg.co.uk

Telephone

+44 2083126780

Country

United Kingdom

Region code

UKI6 - Outer London – South

Internet address(es)

Main address

www.rmg.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-title/6TAJ62675X>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online ticketing store

II.1.2) Main CPV code

- 22459000 - Tickets

II.1.3) Type of contract

Supplies

II.1.4) Short description

Online ticketing store

II.1.5) Estimated total value

Value excluding VAT: £150,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI51 - Bexley and Greenwich

Main site or place of performance

Bexley and Greenwich

II.2.4) Description of the procurement

Royal Museums Greenwich (RMG) is seeking an agency to help us build a new online ticketing store. This

will serve as a replacement of our existing store and will tickets to our sites, annual

memberships, events,

and associated products. It should also integrate with our existing systems wherever possible

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £150,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 May 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=857103834>

GO Reference: GO-2024422-PRO-25827513

VI.4) Procedures for review

VI.4.1) Review body

National Maritime Museum

London

Telephone

+44 2083126780

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

National Maritime Museum

London

Telephone

+44 2083126780

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

National Maritime Museum

Park Row

London

SE10 9NF

Email

mpinnell@rmg.co.uk

Telephone

+44 2083126780

Country

United Kingdom