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Tender

TENDER FOR THE PROVISION OF CONSULTANCY TO SUPPORT THE DELIVERY OF TRANSFORMATION WITHIN THE NORTH WALES COMMUNITY DENTAL SERVICE

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F02: Contract notice

Notice identifier: 2023/S 000-012966

Procurement identifier (OCID): ocds-h6vhtk-03c6c1

Published 5 May 2023, 1:39pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House, Alder Court

St. Asaph

LL17 0JL

Contact

James Parry

Email

james.l.parry@wales.nhs.uk

Telephone

+44 1745366809

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TENDER FOR THE PROVISION OF CONSULTANCY TO SUPPORT THE DELIVERY OF TRANSFORMATION WITHIN THE NORTH WALES COMMUNITY DENTAL SERVICE

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

In January 2023 190 members of the North Wales Community Dental Service came together at a Deep Dive event to review current service provision and definition alongside workforce challenges to highlight areas where transformation and change is required to align the service with the direction of WHC (2022) 022.

As a result a plan of around 200 items was identified. Each of these could be classified into one of 7 workstreams Service Definition, IT, Estates and Equipment, Service Delivery and Management, Communication, Education and Training.

A programme of work has been identified with a 6 month and 2-year delivery plan being worked up. Programme commenced in April 23.

We are now looking for support to add additional capacity in the team to deliver projects under these workstreams. Key areas include service definition, standardisation, processes and procedures for referral and discharge of patients.

We will require support for tabletop data analysis, variation analysis, standardisation, discovery, workshops, process mapping, improvement discussion, agreement and implementation of new ways of working.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire
- UKL12 - Gwynedd

II.2.4) Description of the procurement

In January 2023 190 members of the North Wales Community Dental Service came together at a Deep Dive event to review current service provision and definition alongside workforce challenges to highlight areas where transformation and change is required to align the service with the direction of WHC (2022) 022.

As a result a plan of around 200 items was identified. Each of these could be classified into one of 7 workstreams Service Definition, IT, Estates and Equipment, Service Delivery and Management, Communication, Education and Training.

A programme of work has been identified with a 6 month and 2-year delivery plan being worked up. Programme commenced in April 23.

We are now looking for support to add additional capacity in the team to deliver projects under these workstreams. Key areas include service definition, standardisation, processes and procedures for referral and discharge of patients.

We will require support for tabletop data analysis, variation analysis, standardisation, discovery, workshops, process mapping, improvement discussion, agreement and implementation of new ways of working.

We will be working towards a change in mindset and implementing a culture of continuous improvement as part of this programme of transformation.

Progress reporting, liaising with project team, programme lead and exec sponsor will be key to delivery of success.

Specific projects from within the programme of work will be allocated post award of contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

9

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.7) Conditions for opening of tenders

Date

6 June 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=131376

(WA Ref:131376)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom