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Tender

## **TENDER FOR RESIDENTS', TEAM, AND TENANTS' SURVEYS**

North Tyneside Council

F02: Contract notice

Notice identifier: 2023/S 000-012962

Procurement identifier (OCID): ocds-h6vhtk-03c6bd

Published 5 May 2023, 1:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

#### **Contact**

Mrs Judith Robson

#### **Email**

[judith.robson@northtyneside.gov.uk](mailto:judith.robson@northtyneside.gov.uk)

#### **Telephone**

+44 1916435660

#### **Country**

United Kingdom

**Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=cbc0e9f5-b40d-ed11-8116-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=cbc0e9f5-b40d-ed11-8116-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TENDER FOR RESIDENTS', TEAM, AND TENANTS' SURVEYS

Reference number

DN624809

#### **II.1.2) Main CPV code**

- 73000000 - Research and development services and related consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Tyneside Council are looking to procure a research organisation to act as a 'partner' to undertake key research projects, which will enable it to measure a set of questions linked to the priorities of the Plan.

The key research projects will include the council's:

- Residents' Survey;
- Team and Pulse Surveys and;
- Tenant Satisfaction Measures Survey

It is proposed that one organisation be appointed to provide the Service, allowing for the development of a 'rich picture of data' that will show comparisons and contrasts across a set of key measures.

#### **II.1.5) Estimated total value**

Value excluding VAT: £150,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

The Authority will require the Contractor to carry out the 2023 Residents' Survey as well as the 2024 Tenant Satisfaction Measures Survey (TSM) and 2024 Team Survey. Alongside this, the Contractor may also be required, at the Authority's request, to undertake its Team Pulse Surveys as and when required.

In addition, there may be requirements for the Contractor to carry out other key pieces of work for the Authority during the Contract Period. The price for such work will be requested once further information is known.

Finally, the Contractor will be required to work with the Authority to provide it with an understanding of issues and trends happening across different sectors, including at national government level.

The Contractor will also need to share its knowledge of best practice within the field of research and analysis and maybe asked by the Authority to offer advice in this area. The Contractor should cost for these requirements within its tender submission.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

30 June 2025

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend the contract for 2 years

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 June 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 June 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice Technology and Construction Court

Court 7 Rolls Building

London

EC4A 1NL

Country

United Kingdom