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Opportunity

TENDER FOR RESIDENTS', TEAM, AND TENANTS' SURVEYS

North Tyneside Council

F02: Contract notice

Notice reference: 2023/S 000-012962

Published: 5 May 2023, 1:34pm

Section I: Contracting authority

I.1) Name and addresses

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

Contact

Mrs Judith Robson

Email

judith.robson@northtyneside.gov.uk

Telephone

+44 1916435660

Country

United Kingdom

NUTS code

UKC - North East (England)

Internet address(es)

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=cbc0e9f5-b40d-ed11-8116-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=cbc0e9f5-b40d-ed11-8116-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TENDER FOR RESIDENTS', TEAM, AND TENANTS' SURVEYS

Reference number

DN624809

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

North Tyneside Council are looking to procure a research organisation to act as a 'partner' to undertake key research projects, which will enable it to measure a set of questions linked to the priorities of the Plan.

The key research projects will include the council's:

- Residents' Survey;
- Team and Pulse Surveys and;
- Tenant Satisfaction Measures Survey

It is proposed that one organisation be appointed to provide the Service, allowing for the development of a 'rich picture of data' that will show comparisons and contrasts across a set of key measures.

II.1.5) Estimated total value

Value excluding VAT: £150,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

The Authority will require the Contractor to carry out the 2023 Residents' Survey as well as the 2024 Tenant Satisfaction Measures Survey (TSM) and 2024 Team Survey. Alongside this, the Contractor may also be required, at the Authority's request, to undertake its Team Pulse Surveys as and when required.

In addition, there may be requirements for the Contractor to carry out other key pieces of work for the Authority during the Contract Period. The price for such work will be requested once further information is known.

Finally, the Contractor will be required to work with the Authority to provide it with an understanding of issues and trends happening across different sectors, including at national government level.

The Contractor will also need to share its knowledge of best practice within the field of research and analysis and maybe asked by the Authority to offer advice in this area. The Contractor should cost for these requirements within its tender submission.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

30 June 2025

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend the contract for 2 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

9 June 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice Technology and Construction Court

Court 7 Rolls Building

London

EC4A 1NL

Country

United Kingdom