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Tender

P0680 - Provision of a Claims Handling Service

Northern Ireland Housing Executive

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012940

Procurement identifier (OCID): ocds-h6vhtk-064f2a

Published 12 February 2026, 2:08pm

Scope

Description

Tenders are invited for the provision of a public liability claims handling and evaluation service as described in the Specification and in accordance with the Housing Executive's Conditions of Contract included with the Tender Documentation.

Total value (estimated)

- £130,000 excluding VAT
- £156,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 4 May 2026 to 3 May 2029

- Possible extension to 3 May 2031
- 5 years

Description of possible extension:

Please refer to the P0680 - Commercial Conditions of Contract for Services Contracts

Main procurement category

Services

CPV classifications

- 66510000 - Insurance services
- 66518300 - Insurance claims adjustment services

Contract locations

- UKN0 - Northern Ireland

Justification for not using lots

Due to the nature and the interdependence of all aspects of the required Service, it is neither practical nor desirable to divide the proposed contract into lots. To do so would likely add unnecessary cost and risk.

Submission

Enquiry deadline

27 February 2026, 3:00pm

Submission type

Requests to participate

Tender submission deadline

9 March 2026, 3:00pm

Submission address and any special instructions

<https://etendersni.gov.uk/epps>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 April 2026

Award criteria

Name	Type	Weighting
Cost	Cost	60%
Quality	Quality	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

As described in the Tender Documentation.

Contracting authority

Northern Ireland Housing Executive

- Public Procurement Organisation Number: PTYV-8666-PQQY

2 Adelaide Street

Belfast

BT2 8PB

United Kingdom

Email: procurement@nihe.gov.uk

Region: UKN06 - Belfast

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland