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Contract

Hosted Command and Control System - support and maintenance

Lancashire Constabulary

F03: Contract award notice

Notice identifier: 2024/S 000-012920

Procurement identifier (OCID): ocds-h6vhtk-0450ad

Published 22 April 2024, 11:08am

Section I: Contracting authority

I.1) Name and addresses

Lancashire Constabulary

Saunders Lane,Hutton

PRESTON

PR45SB

Contact

Jackie Collett

Email

jackie.collett@lancashire.police.uk

Telephone

+44 1772412889

Country

United Kingdom

Region code

UKD4 - Lancashire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.lancashire.police.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hosted Command and Control System - support and maintenance

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

To provide support and maintenance for a hosted command and control system together with related helpdesk support for use by the Constabulary.

The product and system is used by Contact Management to allow control room operators to deploy resources quickly and effectively and supports them in providing the best possible response.

It provides relevant information associated with an incident and presents it in a way which can be readily assimilated. This means staff in the control room can make rapid deployment decisions and where necessary pass appropriate information to officers attending the incident.

Designed specifically for the efficient recording of information relating to incidents, The system enables suitable resources to be quickly identified and despatched.

Key benefits of the product/system include:

- Proven command and control application
- Configurability and flexibility

*Scope of functionality

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,235,972

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

Main site or place of performance

UK - Preston

II.2.4) Description of the procurement

Renewal of contract from 1 May 2024 to 30 April2029 (with the option to extend to 30 April 2031) to allow for the provision of support/maintenance to the existing Command and Control system

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Lancashire Constabulary relies on the grounds set out in Regulation 32(2)(b)(ii) Use of the negotiated procedure without prior publication of the Public Contract Regulations 2015. For technical reasons, the services can be provided only by a particular tenderer namely Sopra Steria that supplied the system after a lengthy and complex procurement process in 2007. The contract will cover all elements of support and maintenance of the existing system. The services can only be provided by the present supplier alongside the operational and budgetary constraints and risks associated with a change of supplier

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011443](#)

Section V. Award of contract

Title

Hosted Command and Control System - support and maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sopra Steria Ltd

Three Cheery Trees Lane

Hemel Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

Companies House

04077975

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,235,972

Total value of the contract/lot: £1,235,972

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Preston Combines Court Centre Preston PR1 2LL

Openshaw Place Ringway

Preston

PR1 2LL

Country

United Kingdom