

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012915-2025>

Planning

Security Operations Centre (SOC)

LIVEWEST HOMES LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012915

Procurement identifier (OCID): ocds-h6vhtk-04fa61 ([view related notices](#))

Published 3 April 2025, 4:15pm

Scope

Reference

DN769699

Description

LiveWest is seeking a supplier to establish a Security Operations Centre (SOC) for our organisation. The SOC will be responsible for monitoring, detecting, investigating and responding to cybersecurity threats and incidents around the clock.

The SOC will be responsible for continuous monitoring of network traffic, logs, and security events, Incident detection and response, Threat intelligence and proactive threat hunting. Supporting our vulnerability assessments and preventive measures, routine maintenance and updates of security tools and systems. Collaboration with internal and external stakeholders for incident management.

The Supplier will have, and be able to demonstrate sufficient technical knowledge and experience in the delivery and maintenance of a proposed solution, that they can also provide advisory / consultancy services if needed.

Total value (estimated)

- £600,000 excluding VAT
- £750,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 September 2025 to 30 September 2028
- Possible extension to 30 September 2030
- 5 years, 16 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKK - South West (England)

Engagement

Engagement deadline

31 January 2025

The engagement was carried out before this notice was published.

Engagement process description

LiveWest engaged with similar organisations to ourselves to understand their requirements and difficulties experienced, existing suppliers to understand the different solutions the market has to offer and help form our specification where applicable.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

8 May 2025

Contracting authority

LIVEWEST HOMES LIMITED

- Companies House: RS007724
- Public Procurement Organisation Number: PCRN-5716-MJRP

Skypark, 1 Wellington Way

Exeter

EX5 2FZ

United Kingdom

Email: procurement@livewest.co.uk

Website: <https://www.livewest.co.uk/>

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government