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Contract

HUMAN CAPITAL MANAGEMENT SYSTEM

David MacBrayne Limited

F03: Contract award notice

Notice identifier: 2021/S 000-012910

Procurement identifier (OCID): ocds-h6vhtk-02b9df

Published 9 June 2021, 11:45am

Section I: Contracting authority

I.1) Name and addresses

David MacBrayne Limited

Ferry Terminal

Gourock

PA19 1QP

Contact

Denis Lyden

Email

denis.lyden@calmac.co.uk

Telephone

+44 7816094069

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.calmac.co.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10923

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Ferry Operator, Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HUMAN CAPITAL MANAGEMENT SYSTEM

II.1.2) Main CPV code

- 72262000 - Software development services

II.1.3) Type of contract

Services

II.1.4) Short description

David MacBrayne Limited (DML) require the provision of a modern, cloud based, commercial, off the shelf and market-proven Human Capital Management (HCM) solution, incorporating HR, Payroll, Learning and Development, and Workforce Management functionality.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £676,195

II.2) Description

II.2.2) Additional CPV code(s)

- 72262000 - Software development services
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

David MacBrayne Limited (DML) is the parent company of two major subsidiary businesses CalMac Ferries Ltd and Solent Gateway Ltd. The group also has two human resource subsidiaries which support the business, David MacBrayne HR (UK) Ltd and Caledonian MacBrayne Crewing (Guernsey) Ltd.

DML's Minimum Requirement is for a modern, cloud based, commercial, off the shelf and market-proven Human Capital Management (HCM) solution, incorporating HR, Payroll, Learning and Development, and Workforce Management functionality. End of Minimum Requirement.

The HCM solution may be delivered either by a single provider, or a consortium. All components of the solution must interface with one another.

Central to DML's requirement is software which:

- Will provide Self Service functionality for employees of DML Group companies & back office functionality for the following areas: Human Resources; Learning/ Training Management; Rostering (Workforce Management); and Payroll.
- Will make the creation and management of employees' rosters easier and more efficient.
- Will enable operational efficiencies in the HR, Payroll, Crewing and Learning & Development teams.
- Requires zero development effort to satisfy DML's required outcomes.
- Can be supported through implementation services including configuration, training and business change.
- Can be implemented in collaboration with DML to achieve go-live within 12 months or less, following contract award. Note that suppliers will be expected to collaborate with DML to determine an effective implementation approach during procurement

The contract for this service will be let for an initial three-year duration, which will include an implementation period and a period of live running, followed by four, auto-renewed periods of 12 months, each of which is at DML's option. In advance of each renewal, DML may elect not to renew at 6 months' notice. The total contract duration is up to seven years.

DML will contract with the most economically advantageous bidder.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 133-328099](#)

Section V. Award of contract

Contract No

CSDM20-001

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 April 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MHR International UK Limited

Ruddington Hall, Loughborough Road

Nottingham

NG11 6LL

Telephone

+44 7557136145

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £676,195

Section VI. Complementary information

VI.3) Additional information

(SC Ref:656712)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

1 Nelson Street

Greenock

PA15 1TR

Email

greenock@scotcourts.gov.uk

Telephone

+44 1475787073

Country

United Kingdom