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Tender

PRJ1118 - Intermediate Care Beds - Lewisham - SEL CCG

NHS London Commercial Hub

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-012899

Procurement identifier (OCID): ocids-h6vhtk-03c68f

Published 5 May 2023, 10:48am

Section I: Contracting authority

I.1) Name and addresses

NHS London Commercial Hub

4th Floor – Unex Tower, 5 Station Street,

London

E15 1DA

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Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<https://www.selondonics.org/icb/>

Buyer's address

<https://www.selondonics.org/icb/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRJ1118 - Intermediate Care Beds - Lewisham - SEL CCG

Reference number

DN614785

II.1.2) Main CPV code

- 85144000 - Residential health facilities services

II.1.3) Type of contract

Services

II.1.4) Short description

The main service outcome will be to deliver a 20 bed, bed based, Intermediate Care rehabilitation and reablement service. The service is for adults aged 18 years and upwards. It

will have an initial capacity to support 6 double handed patients though the provider will be

expected to give consideration to support 10 people with initial double handed support needs.

There will also need to be 4 beds designed and allocated to meet the needs of Bariatric patients.

Patients will predominantly be referred as part of the hospital discharge pathway. However,

there will be a renewed focus on 'step up' to support avoidable hospital admissions.

There is a clear expectation that the service will work with the Maximising Wellbeing at Home

Neighborhood lead agencies for care at home so that they are aware of patients who

have

previously been in receipt of care at home or who may require ongoing care and support on

discharge home so that this is planned efficiently and effectively.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

The key aims of the service is to provide a bed based offer that enables the delivery of a safe and responsive rehabilitation, reablement and recovery service that supports people to regain independence post hospital discharge or following step up from the community. To ensure the timely movement of people through the service appropriate to their rehabilitation needs in

line with the agreed therapeutic plans. That high level nursing with care support is delivered at all times and maintains a 'good' from CQC.

The objectives of the Service will be to deliver a 20 community bed service for patients requiring step down from hospital or step up from the community in line with the following service aims:

- Promote independence and improve outcomes for people recovering from illness, injury or

trauma by supporting individualised treatment to enable them to re-gain sufficient physical functioning and confidence to return safely to their own home.

- Provide a short-term (up to 4 weeks with a maximum of 6 weeks) rehabilitation service in a

homely environment. This is for patients no longer requiring an acute hospital bed but

requiring a

further period of therapy that cannot be delivered in their own home. This will enable them to

return home at or near preadmission baseline.

- Accept admissions to all rooms 7 days a week including Bank Holidays.
- Have a maximum 24 hour turnaround for accepting referrals or raising concerns as appropriate
- Accept a wide range of levels of complexity at point of admission. These will include;
 - patients requiring double handed care
 - and / or with bariatric support needs
 - patients with tracheotomies but who can mainly manage their own care regime
 - patients using CPAP machines
 - patients on enteral feed / Nasal Gastric tube feeding
 - patients with post-surgical drains.

This list is not exhaustive and complex cases at point of admission will be assessed on their

merits and probability of enablement goals.

- No restriction on access to beds, unless there has been emergency restriction placed upon the

home by the CQC under its statutory duties, or by the Council under its Care Act (2014) duties or

its public health responsibilities, or SEL ICB itself under the terms of this contract as the commissioner.

- To provide effective clinical nursing management and oversight for patients, supporting and

assisting them to meet their individually identified rehabilitation and reablement goals within the

4–6-week timescales of the service.

- The provider will be the lead agent in the design and delivery of the nursing home offer and an

equal partner in the design, delivery and review of individual enablement plans at weekly multidisciplinary review meetings.

- The Provider will be expected to ensure that staff are sufficiently skilled so as to appropriately

support the wider health and wellbeing needs of patients referred to the service to support their

motivation to engage in improvement programmes and thus meet their recovery outcomes.

- Ensure nurse attendance at weekly multi-disciplinary meetings and ensure that treatment

modalities and programmes are interpreted into care plans including nursing and medical actions.

- Offer facilities that support high quality multi-disciplinary enablement assessment that

encompasses patients' physical, medical, social and psychological needs, respecting patient

wishes and preferences as necessary.

- Ensure that therapy assistants are available as planned seven days a week to deliver the agreed

exercise, skills or other reablement programmes as advised by the appropriate therapist.

- To ensure that there are general 'in real time' opportunities for people to use or regain skills that

they will require when they are discharged home

- To support general social activities and interactions between patients referred
- Involve patients at all stages of their enablement care planning to ensure that plans are targeted

to return to their previous lifestyle as far as possible.

- Ensure that specialist equipment ordered by the hospital team for the individual patient is

removed from the service by the community equipment team when no longer necessary.

- Ensure that other equipment made available for general use by the hospital team for the purposes of enablement is kept safe and secure and used only for the purposes of the delivery of

this service.

- The service will maintain the highest level of Infection Protection Control measures and Risk

Assessment and Management strategies and be able to safely 'barrier nurse' patients who may

have an infection at point of discharge or who evidence an acquired infection while at the service

(Covid-19, MRSA).

- Ensure patient medication is managed, administered and complies with Nice Standards and any

LIMOS advice and requirements (the Lewisham Integrated Medicines Optimisation Service).

The provider shall ensure that there is a patient handbook available upon admission and that the

provider website is up to date with all relevant information.

The provider will maintain Care Quality Commission registration and adhere to the Essential Standards of Quality and Safety. It is expected that the Service Provider ensures that policies, procedures and practices are regularly reviewed and that the

following list of standards/good practice guidance are adhered to as where appropriate:

Business Continuity and Emergency Planning Complaints Policy

Data Protection & Information Governance

Duty of Candour Policy

Evidence of appropriate Indemnity Arrangements

Freedom to Speak up Policy

GDPR Policy

Health & Safety Policy

Health Inequalities Policy

Medicines Management Policy

Moving & Handling Policy

Serious Incident, Incidents and Near Misses Policy

Infection Prevention and Control Policy

Safeguarding Policy, including Consent and MCA

Vulnerable Adults and Adults Safeguarding Policy

Visitor Policy

II.2.6) Estimated value

Value excluding VAT: £1,057,432

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The ITT has been issued through the e-tendering portal. All Bidders wishing to participate

must complete and submit Bids that comply with the requirements set out in the Document 1 - ITT Guidance Document. Bidders are required to complete the online questionnaire on ProContract and upload any attachments as indicated before the deadline for submission of bids specified in the ITT document.

The project on ProContract Portal can be accessed by clicking the following link:

<https://procontract.due-north.com/Advert?advertId=65eb1632-9ede-ed11-8121-005056b64545>

The deadline for the submission of tender is 17:00 Wednesday - 02 June 2023.

The deadline for any clarification questions is 26 May 2023

All clarification questions must be submitted via the messaging facility on Pro-contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 June 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

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