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Planning

Crisis Text Service

BIRMINGHAM & SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-012895

Procurement identifier (OCID): ocds-h6vhtk-04fce8

Published 3 April 2025, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

BIRMINGHAM & SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST

Birmingham

Contact

Gail Bloxham

Email

gail.bloxham@nhs.net

Country

United Kingdom

Region code

UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.bsmhft.nhs.uk/

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crisis Text Service

II.1.2) Main CPV code

• 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a crisis text service to support

everyone in mental health crisis, irrespective of their background and demographics. The clinically led

service aims to provide timely, accessible, and effective support including a range of interventions

tailored to meet the diverse needs of service users in Birmingham and Solihull

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKG - West Midlands (England)

II.2.4) Description of the procurement

The crisis text service must ensure accessibility and inclusivity ensuring that individuals from all backgrounds and demographics can readily access timely crisis support. This encompasses disabled

and neurodivergent people, non-speakers, and those with other language barriers, as well as careful considerations for older people and children and young people.

II.3) Estimated date of publication of contract notice

9 May 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The intention is to award a contract using the Most Suitable Provider notice and decisions relating to this award will be approved at the MHPC Commissioning Committee