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Planning

## **Crisis Text Service**

BIRMINGHAM & SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-012895

Procurement identifier (OCID): ocids-h6vhtk-04fce8

Published 3 April 2025, 3:49pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

BIRMINGHAM & SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST

Birmingham

### **Contact**

Gail Bloxham

### **Email**

[gail.bloxham@nhs.net](mailto:gail.bloxham@nhs.net)

### **Country**

United Kingdom

### **Region code**

UKG31 - Birmingham

## **Justification for not providing organisation identifier**

Not on any register

## **Internet address(es)**

Main address

<https://www.bsmhft.nhs.uk/>

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Crisis Text Service

#### **II.1.2) Main CPV code**

- 85140000 - Miscellaneous health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of a crisis text service to support

everyone in mental health crisis, irrespective of their background and demographics. The clinically led

service aims to provide timely, accessible, and effective support including a range of interventions

tailored to meet the diverse needs of service users in Birmingham and Solihull

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

#### **II.2.4) Description of the procurement**

The crisis text service must ensure accessibility and inclusivity ensuring that individuals from all backgrounds and demographics can readily access timely crisis support. This encompasses disabled

and neurodivergent people, non-speakers, and those with other language barriers, as well as careful considerations for older people and children and young people.

### **II.3) Estimated date of publication of contract notice**

9 May 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The intention is to award a contract using the Most Suitable Provider notice and decisions relating to this award will be approved at the MHPC Commissioning Committee