

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012894-2025>

Award

## **Wales and Western - Insights Diagnostics**

NETWORK RAIL INFRASTRUCTURE LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012894

Procurement identifier (OCID): ocds-h6vhtk-04fce7

Published 3 April 2025, 3:48pm

### **Scope**

### **Description**

Subscription to Frauscher Insights Diagnostic System for Network Rail Wales & Western Route.

Frauscher Insights Diagnostics is a powerful real-time diagnostics solution that provides a centralised overview of all system components. It monitors the health status of all Frauscher elements in your railway system and supports predictive maintenance capabilities with enriched data.

Proactive notifications and immediate, detailed recommendations empower highly efficient troubleshooting. Via an intuitive, web-based user interface, it enables access to detailed status messages, error and warning information as well as predictive analyses (accessible anywhere, with an internet connection, for remote troubleshooting).

---

## **Contract 1. Wales & Western Diagnostics Tool**

### **Supplier**

- [FRAUSCHER UK LIMITED](#)

### **Contract value**

- £711,756 excluding VAT
- £854,108 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

17 April 2025

### **Contract dates (estimated)**

- 18 April 2025 to 16 April 2028
- Possible extension to 16 April 2030
- 4 years, 11 months, 29 days

Description of possible extension:

Extension of contract of 2 years - can be extended one year at a time until 2030.

### **Main procurement category**

Services

## **CPV classifications**

- 72316000 - Data analysis services

## **Contract locations**

- UK - United Kingdom
- UKK - South West (England)

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

## **Direct award justification**

Single supplier - technical reasons

Frauscher are the only supplier who can provide the bespoke service to Network Rail Infrastructure, this is due to them owning this bespoke service.

Frauscher Insights Diagnostics is a powerful real-time diagnostics solution that provides a centralised overview of all system components. It monitors the health status of all Frauscher elements in your railway system and supports predictive maintenance capabilities with enriched data.

Proactive notifications and immediate, detailed recommendations empower highly efficient troubleshooting. Via an intuitive, web-based user interface, it enables access to detailed status messages, error and warning information as well as predictive analyses (accessible anywhere, with an internet connection, for remote troubleshooting).

---

## **Supplier**

### **FRAUSCHER UK LIMITED**

- Companies House: 07184154

Abbey House 282, Farnborough Road

Farnborough

GU14 7NA

United Kingdom

Email: [tuvshen.morgan@uk.frauscher.com](mailto:tuvshen.morgan@uk.frauscher.com)

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Wales & Western Diagnostics Tool

---

## Contracting authority

### **NETWORK RAIL INFRASTRUCTURE LIMITED**

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Email: [Gavin.Jones2@networkrail.co.uk](mailto:Gavin.Jones2@networkrail.co.uk)

Website: <https://www.networkrail.co.uk>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government