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Contract

Domestic Violence and Abuse Support Service

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-012893

Procurement identifier (OCID): ocds-h6vhtk-029dc3

Published 9 June 2021, 10:19am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344SA

Contact

Manjit Nagra

Email

manjitnagra@warwickshire.gov.uk

Telephone

+44 1926412026

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

www.warwickshire.gov.uk

Buyer's address

www.warwickshire.gov.uk/procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Violence and Abuse Support Service

Reference number

WCC - 10131

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) wish to commission a single provider for a countywide Domestic Violence and Abuse Support Service. The Warwickshire Domestic Violence and Abuse Support Service will form the hub of a system of activity and services aimed at supporting victim-survivors of domestic violence and abuse in Warwickshire.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council, but also maybe outside its boundaries.

II.2.4) Description of the procurement

Warwickshire County Council (the Council) wish to commission a single provider for a countywide Domestic Violence and Abuse Support Service. The Warwickshire Domestic Violence and Abuse Support Service will form the hub of a system of activity and services aimed at supporting victim-survivors of domestic violence and abuse in Warwickshire.

The Warwickshire Domestic Violence and Abuse Support Service will consist of:

Domestic Violence and Abuse Accommodation and Re-Settlement Support.

Domestic Violence and Abuse Support (including the Single point of contact).

The Domestic Violence and Abuse Accommodation and Re-Settlement element will comprise of a minimum of 24 units of safe accommodation and delivery of accommodation based support and resettlement services. This service will be available for female victim survivors aged 16 and over, and their dependent children.

The Domestic Violence and Abuse Support element will provide a single point of contact /helpline for victim-survivors and professionals, advice and information, drop-in services,

outreach/floating support, specialist advocacy to high-risk victim-survivors and 1:1 support to victim-survivors at any level of risk of DVA, Sanctuary Scheme provision, delivery of advocate educators in health settings and multi-agency training. This service will be available for all victim-survivors aged 16 and over, living in Warwickshire. During the course of the contract period the range and scope of these services may be subject to modification and variation as necessary to meet the changing needs and requirements of the Council and the changing demands placed on the Council by its customers. These changes may include (but are not limited to) increases or decreases in funding, new initiatives, necessary additional services not identified at the time of tendering.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-005714](#)

Section V. Award of contract

Contract No

WCC - 10131

Title

Domestic Violence and Abuse Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 June 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Refuge

4th Floor, International House, 1 St Katharine's Way

London

E1W 1UN

Country

United Kingdom

NUTS code

- UKI - London

Internet address

www.refuge.org.uk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,000,000