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Award

Non-Emergency Patient Transport Service (NEPTS) - Discharges and 'On the Day' Activity

N H S Dorset

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-012886

Procurement identifier (OCID): ocids-h6vhtk-0453ce

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Section I: Contracting authority/entity

I.1) Name and addresses

N H S Dorset

Vespasian House,Barrack Road

DORCHESTER

DT11TG

Contact

Andy Squire

Email

andy.squire@nhsdorset.nhs.uk

Telephone

+44 1305368900

Country

United Kingdom

Region code

UKK25 - Dorset

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://nhsdorset.nhs.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Service (NEPTS) - Discharges and 'On the Day' Activity

Reference number

C252350/QVV/8F231/PTS/FL/PSRUA/24

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Non-Emergency Patient Transport Service (NEPTS) - Discharges and 'On the Day' Activity service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,110,158

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

Dorset

II.2.4) Description of the procurement

Provision of Non-Emergency Patient Transport Service (NEPTS) - Discharges and 'On the Day' Activity service

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract with current incumbent terminates on the 24th April 2024, earlier than anticipated following a request from the current incumbent. NHS Dorset can issue an NHS contract of their choice to a new provider, in terms of value, model and activity.

Under the new Provider Selection Regime there is an option to evoke the urgent award clause in urgent situations when the requirement does not follow one of the provider selection processes in the Provider Selection Regime Regulations 2023, Part 2 Procurement processes.

NHS Dorset intends to evoke - Regulation 14 - Urgent award or modification 14. (1) (2 a b & c) page 12 as the Suitable Provider process was considered as it has an element of competition to it but following the eight-step process, even with no challenges it would leave a 5-week mobilisation period. This is not felt to be sufficient and would increase the cost of delivering the service.

This provider already delivers a similar service within the system and therefore recent due diligence exists. Due to the circumstances there was no time to carry out a full procurement process and patient transport is a commissioner requested service and the responsibility of the ICB to commission and the system would fail without a service, leading to potential patient harm. Due to having existing service mobilising a smaller similar service alongside was felt to be achievable in the timescale available.

The reasons why regulation 14 applied:

1. The early termination of the current contract by the current incumbent made the contract award urgent in order to maintain continuity of service
2. This early contract termination was not foreseen as the current incumbent only signed the contract in July 2023 and there was no indication at the time of contract signing that the current incumbent would terminate the contract early.
3. A delay in the award of the contract would likely pose a risk to patient safety
4. Timescales imposed on NHS Dorset by the early termination of the current contract mean NHS Dorset would not be able to satisfy the requirements of The Health Care Services (Provider Selection Regime) Regulations 2023 regulations 6 to 13

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

18 March 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Health Transportation Group UK Limited

Lincoln

Country

United Kingdom

NUTS code

- UKK - South West (England)

NHS Organisation Data Service

ODS 8F231

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £5,110,158

Total value of the contract/lot/concession: £5,110,158

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

Country

United Kingdom