This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/012877-2024">https://www.find-tender.service.gov.uk/Notice/012877-2024</a>

### **Planning**

Concessionary and Commercial Customer Management Systems, Web and App Digital Retail (inc MaaS), ITSO PAYG E-Purse Systems, Business Intelligence Software, and Convenience Store Retail Development and Services for Transport Ticketing

SMART APPLICATIONS MANAGEMENT LIMITED

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-012877

Procurement identifier (OCID): ocds-h6vhtk-0453c8

Published 19 April 2024, 4:15pm

# Section I: Contracting authority

## I.1) Name and addresses

SMART APPLICATIONS MANAGEMENT LIMITED

Floor 2, Cobourg House, 32 Mayflower Street

**Plymouth** 

PL11QX

### Contact

Andrew Seedhouse

#### **Email**

andrew.seedhouse@talktosam.co.uk

## **Telephone**

+44 7807043222

## Country

**United Kingdom** 

## Region code

UKK41 - Plymouth

## **Companies House**

South West Smart Applications Limited

## Internet address(es)

Main address

www.talktosam.co.uk

Buyer's address

www.nationalmobilitiesprocurementhub.co.uk

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

#### www.talktosam.co.uk

Additional information can be obtained from the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

## Other activity

Smart and ticketing solutions and wider applications for transportation networks.

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

Concessionary and Commercial Customer Management Systems, Web and App Digital Retail (inc MaaS), ITSO PAYG E-Purse Systems, Business Intelligence Software, and Convenience Store Retail Development and Services for Transport Ticketing

Reference number

SAM 006: NMPH Framework 6

## II.1.2) Main CPV code

- 72200000 Software programming and consultancy services
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - MA14 For boats
  - TA36 For transport tickets

### II.1.3) Type of contract

Services

### II.1.4) Short description

Smart Applications Management Limited (SAM) is the trading name of South West Smart Applications Limited, a Membership based central purchasing body, which owns and runs the National Mobilities Procurement Hub for its Members.

This Framework is seeking the provision of multiple Software as a Service Lots providing

Concessionary Travel Customer Management (CT-CMS), Commercial & Concessionary Travel Customer Management (CCT-CMS), Web and App Digital Retail (inc MaaS), ITSO PAYG E-Purse Systems, Business Intelligence Software, and Convenience Store Transport Ticketing Retail Development and Services.

Framework Lot 1a is for the provision of a Concessionary Travel Customer Management System (CT- CMS), which is the core customer management software delivering high quality management of sensitive customer information and acting as the key conduit between SAM or a SAM Member and all other elements of a Concessionary Travel System. There is a great importance on the ability of the CT-CMS to interact reliably with other non-ITSO and ITSO components to ensure full transparency of the customer activities. The CT-CMS Lot also provides the opportunity to provide optional elements desired by SAM Members, to complement the CT-CMS including a third party Web Interface, and a Reimbursement Module for apportioning concessionary reimbursement payments to Operators.

Framework Lot 1b is for the provision of a Commercial & Concessionary Travel Customer Management System (CCT-CMS), replicating all of the Lot 1a requirements but with enhanced functionality to support commercial ticketing.

Framework Lot 2a is for Web Retailing for transport ticketing. The requirement is for passenger facing, outcome focussed concessionary and commercial Web Portals retailing products and services for transport ticketing. It is expected that Tenderer's solutions are available now, modular based, and do not require significant new development other than configuration to meet a Customer's business rules.

Framework Lot 2b is for Digital Retail Mobile Apps, including Mobility as a Service (MaaS) Apps. The requirement is for passenger facing, outcome focussed App retailing products and services for transport ticketing. It is expected that Tenderer's solutions are available now and do not require significant new development other than configuration to meet a Customer's business rules. It is designed to support as many solutions as possible from a small-scale Barcode App for scholars travel - to a full MaaS App integrating with multiple third party systems.

Framework Lot 3 is for ITSO Pay As You Go (PAYG) E-Purse Services with associated Transit Settlement System (TSS) to provide an FCA regulated payment system for an ITSO Stored Travel Rights (STR) product. The PAYG-TSS will deliver an end to end payment system for multiple operators who make use of a scheme STR or a single operator who chooses to have their own STR.

Framework Lot 4 is for the provision of Business Intelligence Software bringing together travel and customer data, to support detailed data analytics and reporting for a SAM Member. The BIS platform is required to take daily data feeds from multiple software sources including, but not limited to an ITSO AMS-HOPS; Customer Manager System(s),

Concessionary and Commercial Web Portals, as well as additional 3rd Party systems such as Transit Settlement Schemes, and hosts the data on a dedicated secure platform for multi-system analysis and reporting.

Framework 5 is for Convenience Store Retailing of Smart Ticketing Products, providing passengers with an ability to purchase and top up ticketing and related products on to their smart media within a local store environment.

#### II.1.5) Estimated total value

Value excluding VAT: £15,000,000

## II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 7

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

The contracting authority reserves the right to award contracts combining lots or groups of lots as appropriate with an individual Supplier. This will only be considered when the Tender Appraisal process is complete.

## II.2) Description

#### II.2.1) Title

Framework 6 Lot 1a Concessionary Travel Customer Management System

Lot No

1a

## II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport

- MA14 For boats
- TA36 For transport tickets
- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

Framework Lot 1a is for the provision of a Concessionary Travel Customer Management System (CT- CMS), which is the core customer management software delivering high quality management of sensitive customer information and acting as the key conduit between SAM or a SAM Member and all other elements of a Concessionary Travel System.

There is a great importance on the ability of the CT-CMS to interact reliably with other non-ITSO and ITSO components to ensure full transparency of the customer activities.

The CT-CMS Lot also provides the opportunity to provide optional elements desired by SAM Members, to complement the CT-CMS including a Web Interface for Online Concessionary Travel Applications & Product Management, and a Reimbursement Module for apportioning concessionary reimbursement payments to Operators.

The CT-CMS will act as a management tool to issue smart media and associated products, maintain the smart media while in use and finally take them out of use;

The CT-CMS will be capable of the administration of ITSO Shells and Products which are not on a card but on an alternative media such as a mobile phone;

The CT-CMS will be capable of providing information on:

- Products owned or managed by the SAM Member but hosted in a third party ITSO Shell.
- Third party products hosted in an ITSO Shell owned or managed by the SAM Member

The CT-CMS will be able to be partitioned to allow multiple Shell owners, retailers and

Product owners to co-exist and be managed within partitions according to data protection and sharing parameters defined by the SAM Member and the shell owner, retailer or Product owner.

The CT-CMS will allow the SAM Member to own shells, product and the retailing functions for third parties who do not wish to own their own.

The CT-CMS will interface with a number of third party systems using an industry standard format, including but not limited to AMS-HOPS, Card Bureaus, Remote Fulfilment Server, Web Portals, Transit Settlement Systems, Data Analysis Packages and Payment Services.

The CT-CMS must have a GUI to enable governance and management of the data stored.

The CT-CMS must be scalable and capable of adding further partitions as required.

In addition, the CT-CMS may be further complemented through the provision of optional support services as defined, including an Operator Reimbursement Module.

## II.2) Description

## II.2.1) Title

Commercial & Concessionary Travel Customer Management System (CCT-CMS)

Lot No

1b

#### II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - o MA14 For boats
  - TA36 For transport tickets

- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

## II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

Framework Lot 1b is for the provision of a Commercial & Concessionary Travel Customer Management System (CCT-CMS), which is the core customer management software delivering high quality management of sensitive customer information and acting as the key conduit between SAM or a SAM Member and all other elements of both a Concessionary and Commercial Travel System.

There is a great importance on the ability of the CCT-CMS to interact reliably with other non-ITSO and ITSO components to ensure full transparency of the customer activities. The CCTCMS Lot also provides the opportunity to provide optional elements desired by SAM Members, to complement the CCT-CMS including a Web Interface for Online Concessionary and Commercial Travel Applications and Product Management, and a Reimbursement Module for apportioning concessionary and commercial reimbursement payments to Operators.

The CCT-CMS will act as a management tool to issue smart media and associated products, maintain the smart media while in use and finally take them out of use;

The CCT-CMS will be capable of the administration of ITSO Shells and Products which are not on a card but on an alternative media such as a mobile phone;

The CCT-CMS will be capable of providing information on:

- Products owned or managed by the SAM Member but hosted in a third party ITSO Shell.
- Third party products hosted in an ITSO Shell owned or managed by the SAM Member.

The CCT-CMS will be able to be partitioned to allow multiple Shell owners, retailers and Product owners to co-exist and be managed within partitions according to data protection and sharing parameters defined by the SAM Member and the shell owner, retailer or Product owner.

The CCT-CMS will allow the SAM Member to own shells, product and the retailing functions for third parties who do not wish to own their own.

The CCT-CMS will interface with a number of third party systems using an industry standard format, including but not limited to AMS-HOPS, Card Bureaus, Remote Fulfilment Server, Web Portals, Transit Settlement Systems, Data Analysis Packages and Payment Services.

The CCT-CMS must have a GUI to enable governance and management of the data stored.

The CCT-CMS must be scalable and capable of adding further partitions as required.

In addition, the CCT-CMS may be further complemented through the provision of Optional support services as defined.

## II.2) Description

### II.2.1) Title

Framework 6 Lot 2a Web Portal Digital Retail for Transport Tickets

Lot No

2a

#### II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - o MA14 For boats
  - TA36 For transport tickets
- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

## II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

Framework Lot 2a Web Portal Digital Retail for Transport Ticketing is for the provision of a Commercial & Concessionary Web Portals for the public transport sector.

Covering all core elements of a passenger fronting service, the requirement is for a range of high quality modular options, depending on the customer, with a need to integrate with a range of third party systems through open APIs, including other Portals and Apps as appropriate.

## II.2) Description

## II.2.1) Title

Framework 6 Lot 2b Mobile App Digital Retail including MaaS

Lot No

2b

### II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - MA14 For boats
  - TA36 For transport tickets
- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

The Digital Retail Mobile Apps Lot is focussed on Apps as used by the Passenger.

In the wider context in which this requirement is to be read, a Passenger may be considered to be the user of traditional forms of public transport as well as a user of a car club, car parking, bike hire, taxi hire, and other less traditional public transport/passenger transit modes as embodied by the Mobility as a Service (MaaS) approach.

The requirement is outcome based and aims to offer a wide canvas under which Suppliers existing products can be hosted, subject to a number of core requirements for which Tenders are required to support.

It is expected that Tenderer's solutions are available now and do not require significant new development other than configuration to meet a Customer's business rules.

During the duration of the Framework, it will be possible for Tenderers to update their response as new products are introduced.

For the purpose of this requirement, a 'Ticket' is defined as a token which is purchased by a Passenger providing them with a right to travel. Other rights to travel may be derived from Entitlements due to Passengers age/class or other right to benefits.

There is a minimum requirement to be provided by all solutions which supports a lower specification QR based entitlement product which could be used for travel such as school services. Further options are then selectable by the Tenderer to be able to provide:

- Mobile Wallets and Retail Functions:
- Barcode/QR Based Tickets:
- Host Card Emulation (HCE) of ITSO Smartcards and Products;
- Non-ITSO Host Card Emulation (HCE) of ITSO Smartcards and Products;
- · Yotra ITSO on Mobile;
- HCE or Other Integration with Mobile Wallets for NFC Acceptance;

- · Digital Entitlements and Discounts;
- Enhanced App Functionality;
- Back Office Enhancements;
- Alternative Tickets/Media/Communications;
- Integration with Journey Planners;
- Post-Pay and Account Based Solutions;
- Mobility as a Service (MaaS) Functionality.

## II.2) Description

## II.2.1) Title

Framework 6 Lot 3 ITSO PAYG E-Purse Systems

Lot No

3

## II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - o MA14 For boats
  - TA36 For transport tickets
- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

### II.2.3) Place of performance

#### **NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

The procurement requires the provision of an ITSO Pay As You Go (PAYG) with associated Transit Settlement System (TSS) to provide an FCA regulated payment system for an ITSO Stored Travel Rights (STR) product (henceforth termed the PAYGTSS).

The PAYG-TSS will deliver an end to end payment system for multiple operators who make use of a scheme STR or a single operator who chooses to have their own STR.

Specific PAYG-TSS requirements and deliverables are expected to require the following key functionality:

- 1. The PAYG-TSS will be a regulated issuer providing an end-to end payment system for the Customer and the User (smart card holder).
- 2. The PAYG-TSS will be capable of providing information on the STR product owned or managed by the Customer.
- 3. The PAYG-TSS will be able to be partitioned to allow multiple STR schemes/IPEs to coexist and be managed within partitions according to data protection and sharing parameters defined by the Customer.
- 4. The PAYG-TSS will interface with a number of third party systems using an industry standard format, including but not limited to AMS-HOPS, Customer Management Systems, Card Bureaus, ABT Capping Engines, Remote Fulfilment Server, Web Portals, Data Analysis Packages and Payment Services.
- 5. The PAYG-TSS must have a GUI to enable governance and management of the data stored.
- 6. The PAYG-TSS must be scalable and capable of adding further Users, Customers and Scheme partitions as defined within the Pricing Matrix.

## II.2) Description

#### II.2.1) Title

Framework 6 Lot 5: Business Intelligence Software

Lot No

4

## II.2.2) Additional CPV code(s)

- 43000000 Machinery for mining, quarrying, construction equipment
- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - MA14 For boats
  - TA36 For transport tickets
- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

## II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

## II.2.4) Description of the procurement

Framework 6 Lot 4 is for the provision of Business Intelligence Software bringing together travel and customer data, to support detailed data analytics and reporting for a SAM Member.

The Business Intelligence Software (BIS) is a Data Visualisation Service for Data Analytics.

The BIS platform is required to take daily data feeds from multiple software sources including, but not limited to an ITSO AMS-HOPS; Customer Manager System(s), Concessionary and Commercial Web Portals, as well as additional 3rd Party systems such as Transit Settlement Schemes, and hosts the data on a dedicated secure platform for multi-system analysis and reporting.

## II.2) Description

## II.2.1) Title

Framework 6 Lot 5: Convenience Store Retail Services for Smart Ticketing

Lot No

5

## II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
  - MA03 For buses
  - MA08 For railway use
  - MA09 For transport
  - MA12 For urban transport
  - MA14 For boats
  - TA36 For transport tickets
- 60140000 Non-scheduled passenger transport
- 60210000 Public transport services by railways
- 72200000 Software programming and consultancy services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

### II.2.4) Description of the procurement

This Lot covers the functional requirements and outputs of a solution that will permit all aspects of face-to-face retail of smart tickets and products at locations within an authority or scheme's operating area.

The Lot has been designed to support a 'menu of requirements' approach that will allow SAM members to pick and choose elements to suit their own specific retailing need.

It may not be the case that a single organisation will want to implement all the ticketing

products shown in the Specification, which will support products that can be used on bus, coach, ferry and rail including seat reservations.

## II.3) Estimated date of publication of contract notice

24 April 2024

## Section IV. Procedure

## **IV.1) Description**

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# **Section VI. Complementary information**

## VI.3) Additional information

The National Mobilities Procurement Hub (NMPH) is a national resource for all UK based Public Sector Bodies with a Transport responsibility or interest; as well as for all bus, rail, metro, tram and ferry operators in the UK.

For the avoidance of doubt, the Framework has been developed for the following public sector bodies as a minimum:

Scottish Local Authorities, including:

Aberdeen City Council

Aberdeenshire Council

**Angus Council** 

Argyll and Bute Council

City of Edinburgh Council

Clackmannanshire Council

Comhairle nan Eilean Siar

**Dumfries and Galloway Council Dundee City Council** East Ayrshire Council East Dunbartonshire Council East Lothian Council East Renfrewshire Council Falkirk Council Fife Council Glasgow City Council Inverclyde Council Midlothian Council North Ayrshire Council North Lanarkshire Council Orkney Islands Council Perth and Kinross Council Renfrewshire Council Scottish Borders Council Shetland Islands Council South Ayrshire Council South Lanarkshire Council Stirling Council The Highland Council

The Moray Council

West Dunbartonshire Council

West Lothian Council

Scottish Government & Executive Agencies:

Scottish Government

**Transport Scotland** 

Scottish Regional Transport Partnerships, including:

Shetland Transport Partnership (ZetTrans)

Highlands and Islands Transport Partnership (HITRANS)

North-East of Scotland Transport Partnership (NESTRANS)

Tayside and Central Scotland Transport Partnership (TACTRAN)

South-East of Scotland Transport Partnership (SESTRAN)

Strathclyde Partnership for Transport (SPT)

South-West of Scotland Transport Partnership (Swestrans)

Unitary Authorities in Wales, including:

Blaenau Gwent County Borough Council

**Bridgend County Borough Council** 

Caerphilly County Borough Council

**Cardiff Council** 

Carmarthenshire County Council

Ceredigion County Council

Conwy County Borough Council

**Denbighshire County Council** 

Flintshire County Council

**Gwynedd Council** 

Isle of Anglesey County Council

Merthyr Tydfil County Borough Council

Monmouthshire County Council

Neath Port Talbot County Borough Council

**Newport City Council** 

Pembrokeshire County Council

Powys County Council

Rhondda Cynon Taf County Borough Council

City and County of Swansea

The Vale of Glamorgan County Borough Council

Torfaen County Borough Council

Wrexham County Borough Council

Welsh Government & Executive Agencies

Welsh Government

Transport for Wales

Welsh Transport Partnerships

South East Wales Transport Commission

North Wales Transport Commission

Metropolitan District Councils in England, including:

Barnsley Borough Council

Birmingham City Council

**Bolton Borough Council** 

**Bradford City Council** 

**Bury Borough Council** 

Calderdale Borough Council

Coventry City Council

**Doncaster Borough Council** 

**Dudley Borough Council** 

Gateshead Borough Council

Kirklees Borough Council

**Knowsley Borough Council** 

Leeds City Council

Liverpool City Council

Manchester City Council

North Tyneside Borough Council

Newcastle Upon Tyne City Council

Oldham Borough Council

Rochdale Borough Council

Rotherham Borough Council

South Tyneside Borough Council

Salford City Council

Sandwell Borough Council

Sefton Borough Council

Sheffield City Council

Solihull Borough Council

St Helens Borough Council

Stockport Borough Council

Sunderland City Council

Tameside Borough Council

Trafford Borough Council

Wakefield City Council

Walsall Borough Council

Wigan Borough Council

Wirral Borough Council

Wolverhampton City Council

Unitary Authorities in England, including:

Bath and North East Somerset Council

Bedford Borough Council

Blackburn with Darwen Borough Council

Blackpool Council

Bournemouth, Christchurch and Poole Council

Bracknell Forest Borough Council

Brighton and Hove City Council

**Bristol City Council** 

**Buckinghamshire Council** 

Central Bedfordshire Council

Cheshire East Council

Cheshire West and Chester Council

Cornwall Council

**Durham County Council** 

**Darlington Borough Council** 

**Derby City Council** 

**Dorset Council** 

East Riding of Yorkshire Council

Halton Borough Council

Hartlepool Borough Council

Herefordshire Council

Isle of Wight Council

**Hull City Council** 

Leicester City Council

**Luton Borough Council** 

Medway Council

Middlesbrough Borough Council

Milton Keynes Council

North East Lincolnshire Council

North Lincolnshire Council

North Northamptonshire Council

North Somerset Council

Northumberland County Council

Nottingham City Council

Peterborough City Council

Plymouth City Council

Portsmouth City Council

Reading Borough Council

Redcar and Cleveland Borough Council

**Rutland County Council** 

Shropshire Council

Slough Borough Council

Southampton City Council

Southend-on-Sea Borough Council

South Gloucestershire Council

Stockton-on-Tees Borough Council

Stoke-on-Trent City Council

Swindon Borough Council

Telford and Wrekin Borough Council

Thurrock Council

**Torbay Council** 

Warrington Borough Council

West Berkshire Council

West Northamptonshire Council

Wiltshire Council

Windsor and Maidenhead Borough Council

Wokingham Borough Council

City of York Council

County Councils in England

Cambridgeshire County Council

**Cumbria County Council** 

**Derbyshire County Council** 

**Devon County Council** 

East Sussex County Council

**Essex County Council** 

Gloucestershire County Council

Hampshire County Council

Hertfordshire County Council

Kent County Council

Lancashire County Council

Leicestershire County Council

Lincolnshire County Council

Norfolk County Council

North Yorkshire County Council

Nottinghamshire County Council

Oxfordshire County Council

Somerset County Council

Staffordshire County Council

Suffolk County Council

Surrey County Council

Warwickshire County Council

West Sussex County Council

Worcestershire County Council

Combined Authorities in England

Cambridgeshire and Peterborough Combined Authority

Greater Manchester Combined Authority

Liverpool City Region Combined Authority

North East Combined Authority

North of Tyne Combined Authority

South Yorkshire Combined Authority

Tees Valley Combined Authority

West Midlands Combined Authority

West of England Combined Authority

West Yorkshire Combined Authority

PTEs in the UK including:

Transport for Greater Manchester
Merseytravel
Nexus
Transport for the West Midlands
West Yorkshire Metro
South Yorkshire
All Regional Transport Bodies including:
England's Economic Heartland
Midlands Connect
Peninsula Transport
Transport East
Transport for London
Transport for the North
Transport for the South East
London Borough Councils, including the following Councils:
Barking and Dagenham
Parnot
Barnet
Bexley
Bexley
Bexley Brent

Ealing
Enfield
Greenwich
Hackney
Hammersmith and Fulham
Haringey
Harrow
Havering
Hillingdon
Hounslow
Islington
Kensington and Chelsea
Kingston upon Thames
Lambeth
Lewisham
Merton
Newham
Redbridge
Richmond upon Thames
Southwark
Sutton
Tower Hamlets

Waltham Forest
Wandsworth
Westminster
Other Transport Bodies
Department for Transport
All Regional and Sub-Regional Transport Boards
District, Borough and City Councils in England, including the following Councils:
Adur
Allerdale
Amber Valley
Arun
Ashfield
Ashford
Babergh
Barrow-in-Furness
Basildon
Basingstoke & Deane
Bassetlaw
Blaby
Bolsover
Boston
Braintree

Breckland
Brentwood
Broadland
Bromsgrove
Broxbourne
Broxtowe
Burnley
Cambridge
Cannock Chase
Canterbury
Carlisle
Castle Point
Charnwood
Chelmsford
Cheltenham
Cherwell
Chesterfield
Chichester
Chorley
Colchester
Copeland
Cotswold

Crawley	
Dacorum	
Dartford	
Derbyshire Dales	
Dover	
East Cambridgeshire	
East Devon	
East Hampshire	
East Hertfordshire	
East Lindsey	
East Staffordshire	
East Suffolk	
Eastbourne	
Eastleigh	
Eden	
Elmbridge	
Epping Forest	
Epsom & Ewell	
Erewash	
Exeter	
Fareham	

Craven

Folkestone and Hythe
Forest of Dean
Fylde
Gedling
Gloucester
Gosport
Gravesham
Great Yarmouth
Guildford
Hambleton
Harborough
Harlow
Harrogate
Hart
Hastings
Havant
Hertsmere
High Peak
Hinckley and Bosworth
Horsham
Huntingdonshire

Fenland

Tynabam
Ipswich
Kings Lynn & West Norfolk
Lancaster
Lewes
Lichfield
Lincoln
Maidstone
Maldon
Malvern Hills
Mansfield
Melton
Mendip
Mid Devon
Mid Suffolk
Mid Sussex
Mole Valley
North Devon
North East Derbyshire
North Hertfordshire
North Kesteven
North Norfolk

Hyndburn

North West Leicestershire
North Warwickshire
New Forest
Newark & Sherwood
Newcastle-Under-Lyme
Norwich
Nuneaton & Bedworth
Oadby & Wigston
Oxford
Pendle
Preston
Redditch
Reigate & Banstead
Ribble Valley
Richmondshire
Rochford
Rossendale
Rother
Rugby
Runnymede
Rushcliffe
Rushmoor

rtyodalo
Somerset West and Taunton
South Cambridgeshire
South Derbyshire
South Hams
South Holland
South Kesteven
South Lakeland
South Norfolk
South Oxfordshire
South Ribble
South Somerset
South Staffordshire
Scarborough
Sedgemoor
Selby
Sevenoaks
Spelthorne
St Albans
Stafford
Staffordshire Moorlands
Stevenage

Ryedale

Stratford on Avon
Stroud
Surrey Heath
Swale
Tamworth
Tandridge
Teignbridge
Tendring
Test Valley
Tewkesbury
Thanet
Three Rivers
Tonbridge & Malling
Torridge
Tunbridge Wells
Uttlesford
Vale of White Horse
Warwick
Watford
Waverley
Wealden
Welwyn Hatfield

West Devon
West Lancashire
West Lindsey
West Oxfordshire
West Suffolk
Winchester
Woking
Worcester
Worthing
Wychavon
Wyre
Wyre Forest
Councils in Northern Ireland, including:
Antrim and Newtownabbey Borough Council
Ards and North Down Borough Council
Armagh City, Banbridge and Craigavon Borough Council
Belfast City Council
Causeway Coast and Glens Borough Council
Derry City and Strabane District Council
Fermanagh and Omagh District Council - Enniskillen Office
Lisburn and Castlereagh City Council
Mid and East Antrim Borough Council

Mid Ulster District Council - Dungannon

Newry, Mourne and Down District Council

Transport Bodies in Northern Ireland

Translink

Any other Public Sector body in the UK with an interest in Transport, or any UK transport operator.

Any other Public Sector body within a UK overseas territory, contracting under English and Welsh Law with an interest in Transport, or their related operator.

Any organisation must be a Member of SAM at the time that they wish to Call-Off from the Framework. See <a href="https://www.talktosam.co.uk">www.talktosam.co.uk</a> for more details