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Award

Insurance Claims Remediation Services

SEVERN TRENT WATER LIMITED
HAFREN DYFRDWY CYFYNGEDIG

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012867

Procurement identifier (OCID): ocids-h6vhtk-04e878 ([view related notices](#))

Published 12 February 2026, 12:45pm

Scope

Description

Lot 2(a) - Drying & Restoration Services

Lot 2(b) - Reinstatement Services

Commercial tool

Establishes a framework

Lot 2. Drying & Restoration Services

Description

Supplier to be providing Drying & Restoration Services during incident. Ensure property has been made safe

Lot 3. Reinstatement Services

Description

Reinstatement Services when incidents occur

Contract 2. Lot 2a Drying & Restoration

Lots

Lot 2. Drying & Restoration Services

Suppliers (2)

- ASPECT MAINTENANCE SERVICES LIMITED
- R3 POLYGON UK LTD.

Contract value

- £7,500,000 excluding VAT
- £9,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

12 February 2026

Date assessment summaries were sent to tenderers

12 February 2026

Standstill period

- End: 23 February 2026
- 8 working days

Earliest date the contract will be signed

28 February 2026

Contract dates (estimated)

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2031

- 5 years

Description of possible extension:

option for 1+1

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

1+1

CPV classifications

- 66515000 - Damage or loss insurance services

Contract locations

- UK - United Kingdom

Contract 3. Lot 2b Reinstatement

Lots

Lot 3. Reinstatement Services

Suppliers (2)

- ASPECT MAINTENANCE SERVICES LIMITED
- HARDYMAN & CO LIMITED

Contract value

- £7,500,000 excluding VAT
- £9,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

12 February 2026

Date assessment summaries were sent to tenderers

12 February 2026

Standstill period

- End: 23 February 2026
- 8 working days

Earliest date the contract will be signed

27 February 2026

Contract dates (estimated)

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2031
- 5 years

Description of possible extension:

1+1

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

1+1

CPV classifications

- 66515000 - Damage or loss insurance services

Contract locations

- UK - United Kingdom

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Suppliers

ASPECT MAINTENANCE SERVICES LIMITED

- Companies House: 05296195
- Public Procurement Organisation Number: PCGM-2787-NGRN

Unit 7e Barwell Business Park

Chessington

KT9 2NY

United Kingdom

Email: claims@aspect.co.uk

Website: <http://www.aspect.co.uk>

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2a Drying & Restoration

Contract 3. Lot 2b Reinstatement

HARDYMAN & CO LIMITED

- Companies House: 05530538
- Public Procurement Organisation Number: PQTR-9461-NBTZ

The Barns

Meriden

CV7 7JE

United Kingdom

Email: portals@hardyman.co.uk

Website: <http://hardyman.co.uk>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 2b Reinstatement

R3 POLYGON UK LTD.

- Companies House: 00402652
- Public Procurement Organisation Number: PHPJ-3499-ZCWL

Blackstone Road

Huntingdon

PE29 6EE

United Kingdom

Email: nick.griffiths@polygongroup.com

Website: <https://www.polygongroup.com/en-GB/>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2a Drying & Restoration

Contracting authorities

SEVERN TRENT WATER LIMITED

- Companies House: 02366686
- Public Procurement Organisation Number: PQQN-5222-QDXR

Severn Trent Centre

Coventry

CV1 2LZ

United Kingdom

Email: systemsandprocessteam-pcm@severntrent.co.uk

Website: <http://www.severntrent.com>

Region: UKG33 - Coventry

Organisation type: Private utility

HAFREN DYFRDWY CYFNGEDIG

- Companies House: 03527628

- Public Procurement Organisation Number: PWGQ-2543-XWCR

Packsaddle Wrexham Road

Wrexham

LL14 4EH

United Kingdom

Email: systemsandprocessteam-pcm@severntrent.co.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Private utility

Devolved regulations that apply: Wales

Contact organisation

Contact SEVERN TRENT WATER LIMITED for any enquiries.