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Planning

IT Project Services and Transformation

Wales & West Utilities Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012858

Procurement identifier (OCID): ocds-h6vhtk-064ef6

Published 12 February 2026, 12:35pm

Scope

Description

Develop and implement IT Project Services framework to rationalise and modernise WWU's software, applications and infrastructure to enhance the customer experience and to enable WWU to:

- Engage the most suitable supplier for each IT project as simply and quickly as possible.
- Identify project delivery process areas which can be optimised to reduce cost and time.
- Remove/minimise technical debt.
- Modernise and optimise existing services (software/apps, infrastructure and hardware).
- Provide training and awareness programmes for staff.
- Ensure compliance with relevant laws, regulations, and standards.

Commercial tool

Establishes a framework

Total value (estimated)

- £50,000,000 excluding VAT
- £60,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2027 to 31 March 2032
- Possible extension to 31 March 2035
- 8 years

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

27 February 2026

Engagement process description

Wales and West Utilities are in the early stages of developing a tender pack to take to market for the provision of IT Project and Transformation Services. We are seeking supplier input on proposed lotting structures for the proposed frameworks . Supplier responses will help us understand the UK market's capacity and preferences regarding the scope and delivery model for various IT services. If you are interested in taking part and answering a short questionnaire, please e-mail wwuprocurement@wwutilities.co.uk referencing this notice is the subject header. A questionnaire will be sent to you to complete.

Contracting authority

Wales & West Utilities Limited

- Companies House: 05046791
- Public Procurement Organisation Number: PMVL-3238-DQDX

Wales & West House

Newport

NP10 8FZ

United Kingdom

Email: wwuprocurement@wwutilities.co.uk

Region: UKL21 - Monmouthshire and Newport

Organisation type: Private utility