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Tender

Security Services including Keyholding and Mobile Patrols

Herefordshire Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012857

Procurement identifier (OCID): ocds-h6vhtk-064ef5

Published 12 February 2026, 12:34pm

Scope

Description

Hoople Ltd are looking to appoint a single supplier to provide security services including keyholding and mobile patrols across various Herefordshire Council sites.

For full details of the requirements, including specifications, please register an interest in the opportunity to access the full tender pack. Please note only submissions made via the portal will be accepted.

Total value (estimated)

- £650,000 excluding VAT
- £780,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72212730 - Security software development services

Contract locations

- UKG11 - Herefordshire, County of

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

5 March 2026, 12:00pm

Tender submission deadline

12 March 2026, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Advert?advertId=c473a752-0708-f111-813c-005056b64545&p=696a9836-1895-e511-8105-000c29c9ba21>

Please note, only submissions made via the portal will be accepted. Herefordshire Council will not accept submissions via email.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 April 2026

Award criteria

Name	Description	Type	Weighting
Quality Questions	<ul style="list-style-type: none"> • Q1 - Experience • Q2 Quality - Providing the Service • Q3 - Dealing with Incidents and Emergency Situations Social Value Quality Question 		50%
Price Element	<ul style="list-style-type: none"> • Q1 - Experience • Q2 Price - Providing the Service • Q3 - Dealing with Incidents and Emergency Situations Social Value Quality Question 		50%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Herefordshire Council

- Public Procurement Organisation Number: PDTG-2978-LHCN

Herefordshire Council, Plough Lane

Hereford

HR4 0LE

United Kingdom

Email: commercialservices@herefordshire.gov.uk

Region: UKG11 - Herefordshire, County of

Organisation type: Public authority - sub-central government