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Contract

Children's Short Breaks, Respite and Family Care Service

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-012830

Procurement identifier (OCID): ocids-h6vhtk-04bd46

Published 3 April 2025, 2:23pm

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall

Warwick

CV344SA

Contact

Manjit

Email

manjitnagra@warwickshire.gov.uk

Telephone

+44 1926412026

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children's Short Breaks, Respite and Family Care Service

Reference number

WCC - 20522

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim is to facilitate the delivery of a range of Short Breaks, Respite and Family Care services for eligible children and young people with a disability and/or other children in need (CwD / CiN).

Short breaks will focus on personal and community assets to support choice, control, and increased independence. Parent/carers will benefit by receiving meaningful respite that will enable them to focus on their own health, well-being and daily living needs.

Family care services are intended to provide additional care and support to families who have complex and/or specialist needs, and/or require urgent packages of care, to prevent family breakdown.

Children and young people aged 0-18 with a disability and/or life-threatening illnesses including:

- Learning disability
- Physical disability
- Sensory impairment
- Profound and multiple learning disabilities
- Autistic spectrum conditions
- Mental health needs
- Attention and conduct disorders
- Behaviours that can challenge
- Chronic health condition

This list is indicative and not exhaustive. Customers are likely to have needs across a number of these areas.

It will be exceptional for pre-school children to access the service, but the service should not restrict if it can meet needs.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £31,608,000

II.2) Description

II.2.1) Title

Core Provision for Children with Disabilities

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

II.2.4) Description of the procurement

Providers may offer a range of block contracted services in the community and in family homes, for children who are assessed for long-term packages of care, on a 1:1 basis, through the Children with Disabilities Team. These children will, in general, be assessed with packages at less than 500 hours a year, across term-time and school holidays, usually with regular sessions in familiar places, with familiar people. Broadly, these services will include:

Community Groups and Club

Supported Exploring in the Community

Day Support at Home

Night Support at Home

This offer is preventative and designed to give parents and carers meaningful breaks, so parents and carers are not expected to be present during these activities. However, occasional events and sessions with wider family members can be offered through core provision to support community engagement and build relationships.

Providers should get to know the children they support well, and plan suitable activities that are engaging and well-matched to every child and their SMART outcomes.

II.2) Description

II.2.1) Title

Enhanced Provision with Children with Disabilities and other Children in Need

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries.

II.2.4) Description of the procurement

Providers may offer a range of services on a framework basis, in the community, in home and in overnight settings, for children who are assessed for both long and short-term package of

care, where needs exceed support available through core provision in Lot 1.

Children who are assessed for support under the enhanced framework are likely to have learning and physical disabilities, chronic health conditions, and life-limiting illnesses, as well

as significant social, emotional and mental health needs, but may be under any team in the Children and Young People Directorate, including children on edge of care, those being discharged from Tier 4 beds, young people at risk of extra familial harm, and so on.

Families eligible for packages under Lot 2 are likely to be assessed for large packages of care where they receive support most days of the week, and/or with high ratios of staff to children

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II.2) Description

II.2.1) Title

Respite Provision for children with disabilities

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

II.2.4) Description of the procurement

This service will be block contracts with up to two providers, to provide overnight respite in familiar settings, with familiar people in "home from home" beds for Children with Disabilities, on a planned and emergency basis - in both mixed and solo bedded settings.

One of the providers must be able to offer a mixed bedded setting, with a minimum of 3 beds to support children's socialisation and friendship forming. If more than one provider is successful, the maximum number of bedded nights to be commissioned under this lot is 1,650 nights.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037517](#)

Section V. Award of contract

Contract No

WCC - 20522

Lot No

Lot 2

Title

Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Andrusida Care Limited

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address

www.homecare.co.uk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £912,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

1 and 2

Title

Lot 1 Core Provision for Children with Disabilities Lot 2 - Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Aroma Care People

Lutterworth

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

Justification for not providing organisation identifier

Not on any register

Internet address

www.homecare.co.uk/homecare

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,412,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

1 and 2

Title

Lot 1 - Core Provision for Children with Disabilities Lot 2 - Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Entrust Care Partnership CIC

Leamington Spa

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address

<https://entrustcarepartnership.org.uk/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,412,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

2

Title

Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

HONEY CROWN BEE LIMITED

Nuneaton

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address

<https://honeycrownbee.co.uk/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £912,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

1

Title

Core Provision for Children with Disabilities

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Lanbeth Resolutions Limited

Kidderminster

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address

<https://lanbethresolutions.co.uk/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

2

Title

Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

MILESTONES PRIVATE LIMITED

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address

<https://www.homecare.co.uk/homecare/agency.cfm/id/65432230380>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £912,000

Section V. Award of contract

Contract No

WCC - 20255

Lot No

2

Title

Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Oiza Healthcare Limited

Nottinghamshire

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Justification for not providing organisation identifier

Not on any register

Internet address

<https://www.oizahealthcare.co.uk/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £912,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

1 and 2

Title

Lot 1 - Core Provision for Children with Disabilities Lot 2 - Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Shadz Care Limited

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

Justification for not providing organisation identifier

Not on any register

Internet address

<https://shadzcare.co.uk/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,412,000

Section V. Award of contract

Contract No

WCC 20522

Lot No

1 and 2

Title

Lot 1 - Core Provision for Children with Disabilities Lot 2 - Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

SOCIAL CARE ACADEMY LTD

EVESHAM

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address

<https://www.socialcareacademy.net/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,412,000

Section V. Award of contract

Contract No

WCC - 20522

Lot No

1 and 2

Title

Lot 1 - Core Provision for Children with Disabilities Lot 2 - Enhanced Provision for Children with Disabilities and other Children in Need

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

V.2.3) Name and address of the contractor

Take-a-Break Warwickshire Limited

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address

<https://www.tabw.org.uk/tabw.org.uk/index.html>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,412,000

Section VI. Complementary information

VI.3) Additional information

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 72 months (72 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.