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Award

THE PROVISION OF OVERNIGHT CONCIERGE AND SUPPORT SERVICE TO THE WINTER NIGHT SHELTER

Medway Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012827

Procurement identifier (OCID): ocids-h6vhtk-05cfcb ([view related notices](#))

Published 12 February 2026, 12:06pm

Scope

Description

The introduction of the night security service is intended to

- Enhance the safety and wellbeing of both service users and staff
- Provide a consistent and reassuring presence throughout the night
- Support the management of access and behaviour within the provision
- Strengthen the overall delivery and emergency accommodation services.

To ensure the safety, professionalism and effectiveness of the security service at the winter sit up provision, the appointed provider must meet the following minimum quality standards:

Operatives must hold a valid security industry authority licence.

Staff must have completed training in:

- Conflict resolution and de-escalation techniques
- Safeguarding and working with vulnerable individuals
- Basic first aid

To view this notice, please click here:

<https://www.kentbusinessportal.org.uk/delta/viewNotice.html?noticeId=1013897435>

Contract 1

Supplier

- SSG SUPPORT SERVICES GROUP LTD

Contract value

- £33,120 excluding VAT
- £39,744 including VAT

Below the relevant threshold

Award decision date

5 January 2026

Earliest date the contract will be signed

19 February 2026

Contract dates (estimated)

- 20 February 2026 to 31 March 2026
- 1 month, 9 days

Main procurement category

Services

CPV classifications

- 75241000 - Public security services

Contract locations

- UKJ41 - Medway

Information about tenders

- 1 tender received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts

- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Supplier

SSG SUPPORT SERVICES GROUP LTD

Unit 5 Stanton Gate

Romford

RM7 7HL

United Kingdom

Email: ahmad@ssgukltd.com

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Medway Council

- Public Procurement Organisation Number: PWYH-3898-LDQR

Gun Wharf, Dock Road

Chatham

ME4 4TR

United Kingdom

Telephone: 01634306000

Email: vincent.webb@medway.gov.uk

Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government