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Planning

FNP000?GEN Finance - D365 Business Central & Progressus Managed Support Services and Licenses

WRAP (Waste and Resources Action Programme)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012823

Procurement identifier (OCID): ocds-h6vhtk-064edf

Published 12 February 2026, 12:05pm

Scope

Reference

PRC181

Description

WRAP's existing managed services contract for Microsoft Dynamics 365 Business Central (D365 BC) expires on 30 April 2026. A replacement contract is required to ensure continuity of critical financial operations, including project accounting, purchasing, invoicing, forecasting and management reporting.

The scope comprises managed application support for D365 BC and its associated integrations (Progressus, Continia and Jet Reporting), including all related environments and data flows. The new contract is intended to commence on 1 May 2026 for an initial term of 36 months, with the option to include licensing provision for all relevant products. The requirement also includes an Initial Configuration Review across the full system landscape to assess configuration quality, alignment with WRAP's business processes, and any associated risks and dependencies.

This preliminary market engagement exercise is intended to assess market capability, capacity, supplier interest and indicative cost levels in order to inform and support the development of this requirement. The insights gathered will help shape the scope, structure and delivery model of any subsequent procurement exercise.

The RFI sets out WRAP's indicative cost breakdown for support services for supplier reference.

Scope (Summary)

The requirement is expected to include:

- Managed application support for Microsoft Dynamics 365 Business Central (D365 BC) and key associated integrations.
- Core service management activities, including incident and service request handling, governance and performance reporting.
- Defined change and enhancement support arrangements.
- An initial review of the existing system configuration and operating model.
- Potential licensing provision for relevant products.

Further detail on the full scope, service expectations and commercial assumptions is set out in the RFI document.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Banbury:-Software-package-and-information-systems./8ER9A78H9D>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/8ER9A78H9D>

Total value (estimated)

- £198,927.60 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 1 May 2029
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72260000 - Software-related services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

25 February 2026

Engagement process description

This RFI will assist in understanding if there is capability, capacity, supplier interest and indicative cost levels in order to inform and support the development of this requirement and to determine if it is the right approach or if an alternative would be more suitable.

Questions have been included in Appendix 1 of the RFI. If you are interested in the opportunity, please complete and return by the date included in RFI.

Contracting authority

WRAP (Waste and Resources Action Programme)

- Public Procurement Organisation Number: PCTJ-5948-ZJZV

Ground Floor, Blenheim Court, 19 George Street

Banbury

OX16 5BH

United Kingdom

Contact name: Procurement

Telephone: 01295584100

Email: procurement@wrap.ngo

Region: UKJ14 - Oxfordshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

