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Tender

Care and Support at Home Framework

Bournemouth, Christchurch and Poole Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012812

Procurement identifier (OCID): ocds-h6vhtk-051343 ([view related notices](#))

Published 12 February 2026, 11:57am

Scope

Reference

DN774683

Description

Bournemouth, Christchurch and Poole Council (BCP Council) is seeking providers to join the new Outcomes-Focused Framework for Care and Support at Home, designed to transform the way care is delivered across our communities. This updated approach places people, their strengths, and aspirations at the heart of everything we do.

BCP Council Adult Social Care's (ASC) vision is to support people to live fulfilling lives, in ways they choose, and in environments where they feel safe and connected

The Care and Support at Home Framework is committed to a progressive approach that will embed outcomes focus throughout the duration of this contract. This means moving away from the traditional 'time and task' model of care towards a model that is person-centred, flexible, and empowering.

The Framework is designed to provide comprehensive support for all adults aged 18

years and over within the BCP Council conurbation, whose needs can be met through Care and Support at Home services, and do not require highly specialist or complex interventions.

The Care and Support at Home Framework also includes a Waking Night Assessment Service as an additional Lot within this tender opportunity.

The Waking Night Assessment Service is specifically commissioned to support people who have had an admission to hospital due to long-term health conditions or acute incidents, and who require short-term, assessment driven night care to enable a safe, effective, and timely transition back to their home environment

Contract Duration as follows:

Lot 1 - Care and Support at Home Framework will be 5 years with the option to extend for a further 2 years (5+1+1).

Lot 2 - Waking Night Assessment Service will be 2 years with the option to extend for a further 2 years (2+1+1).

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £214,194,450 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Care and Support at Home Framework

Description

Care and Support at Home Framework for all adults aged 18 years and over within the BCP Council conurbation, whose needs can be met through Care and Support at Home services, and do not require highly specialist or complex interventions.

Lot value (estimated)

- £214,194,450 including VAT

Framework lot values may be shared with other lots

Contract dates (estimated)

- 1 October 2026 to 30 September 2031
- Possible extension to 30 September 2033

- 7 years

Description of possible extension:

Options to extend are subject to satisfactory performance throughout the life of the contract and the council's confirmation of funding availability (budget).

Same for all lots

CPV classifications are shown in the Scope section, because they are the same for all lots.

Lot 2. Waking Night Assessment Service

Description

The Waking Night Assessment Service is specifically commissioned to support people who have had an admission to hospital due to long-term health conditions or acute incidents, and who require short-term, assessment driven night care to enable a safe, effective, and timely transition back to their home environment

Lot value (estimated)

- £214,194,450 including VAT

Framework lot values may be shared with other lots

Contract dates (estimated)

- 1 October 2026 to 30 September 2028
- Possible extension to 30 September 2030

- 4 years

Description of possible extension:

Options to extend are subject to satisfactory performance throughout the life of the contract and the Council's confirmation of funding availability (budget).

Same for all lots

CPV classifications are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

30 September 2033

Maximum number of suppliers

50

Maximum percentage fee charged to suppliers

0%

Framework operation description

Existing contracted Care and Support Providers and Learning Disability Care and Support

Framework providers for Lot 1, already delivering individual care packages who are successfully awarded to this Framework Agreement will be permitted to continue delivering these packages under the new terms and conditions of the Framework Agreement.

New Packages/Opportunities and Mini Competition,

New Packages will be offered to Providers awarded to the applicable lots on the framework as per the Call Off Terms and Conditions

Fixed Price contract.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

NHS Dorset

Contracting authority location restrictions

- UKK24 - Bournemouth, Christchurch and Poole

Participation

Technical ability conditions of participation

Lot 1. Care and Support at Home Framework

Lot 2. Waking Night Assessment Service

Bidder must have a CQC Registered Office in the BCP conurbation or within 5 miles of the BCP conurbation or can commit to obtain a Registered Office within these parameters within three months of contract award.

Bidder's CQC Registered Office located within the BCP conurbation must hold a rating of Good or above. If you intend to establish a new Registered Office in BCP, the CQC rating of your nearest existing Registered Office to BCP Council must be Good.

Bidder must not have had a Sponsor Licence revoked by the Home Office.

Bidder must have a CQC Registered Manager in post or have a live application in progress at time of bid submission - who will be responsible for managing this service.

Particular suitability

Lot 1. Care and Support at Home Framework

Lot 2. Waking Night Assessment Service

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 March 2026, 11:59pm

Submission type

Tenders

Tender submission deadline

23 March 2026, 2:00pm

Submission address and any special instructions

<http://www.supplyingthesouthwest.org.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 June 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 October 2033

Award criteria

Name	Description	Type	Weighting
Quality	Quality Evaluation	Quality	90%
Price	Price	Price	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

Three stage process:

Tender compliance checks

Quality Evaluations

Price Tender Submission

From evaluation, the 50 top ranked suppliers in Lot 1 to be awarded a place on the framework and 1 top ranked supplier in Lot 2.

Documents

Associated tender documents

<http://www.supplyingthesouthwest.org.uk/>

Tender will be advertised on www.supplyingthesouthwest.org.uk

Contracting authority

Bournemouth, Christchurch and Poole Council

- Public Procurement Organisation Number: PHY-7342-PRHH

BCP Council Civic Centre

Bournemouth

BH2 6DY

United Kingdom

Email: procurement@bcpcouncil.gov.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government