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Contract

Technology Enabled Care (TEC) Managed Service Delivery Partner

Nottinghamshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-012812

Procurement identifier (OCID): ocids-h6vhtk-04c307

Published 3 April 2025, 1:34pm

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

County Hall, Loughborough Road Westbridgford

Nottinghamshire

NG2 7QP

Email

shanen.irwin@nottscc.gov.uk

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Enabled Care (TEC) Managed Service Delivery Partner

Reference number

DN723257

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Technology Enabled Care (TEC) Managed Service Delivery Partner. The Adult Social Care & Health department has provided a TEC Service since 2007. The service was remodelled from 2011 and is focused on vulnerable adults with long term social care needs, and adults where it has been assessed there is a risk that social care services will be required within the next 12 months if TEC is not provided. During the period of this contract it is anticipated that this preventative element of the Council's TEC offer will increase. The service also provides significant support to carers of people with social care needs.

The Council's TEC service currently offers:

- Activity monitoring systems
- Telecare
- Carer TEC Service
- Reminder TEC
- Digital Inclusion Programme

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 51200000 - Installation services of equipment for measuring, checking, testing and navigating
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

Technology Enabled Care (TEC) Managed Service Delivery Partner. The Adult Social Care & Health department has provided a TEC Service since 2007. The service was remodelled from 2011 and is focused on vulnerable adults with long term social care needs, and adults where it has been assessed there is a risk that social care services will be required within the next 12 months if TEC is not provided. During the period of this contract it is anticipated that this preventative element of the Council's TEC offer will increase. The service also provides significant support to carers of people with social care needs.

The Council's TEC service currently offers:

- Activity monitoring systems
- Telecare
- Carer TEC Service
- Reminder TEC
- Digital Inclusion Programme

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039436](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Livity Life Ltd

Southampton

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom