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Contract

## **Technology Enabled Care (TEC) Managed Service Delivery Partner**

Nottinghamshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-012812

Procurement identifier (OCID): ocids-h6vhtk-04c307

Published 3 April 2025, 1:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Nottinghamshire County Council

County Hall, Loughborough Road Westbridgford

Nottinghamshire

NG2 7QP

#### **Email**

[shanen.irwin@nottscc.gov.uk](mailto:shanen.irwin@nottscc.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKF - East Midlands (England)

#### **Internet address(es)**

Main address

<http://www.nottinghamshire.gov.uk>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Enabled Care (TEC) Managed Service Delivery Partner

Reference number

DN723257

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Technology Enabled Care (TEC) Managed Service Delivery Partner. The Adult Social Care & Health department has provided a TEC Service since 2007. The service was remodelled from 2011 and is focused on vulnerable adults with long term social care needs, and adults where it has been assessed there is a risk that social care services will be required within the next 12 months if TEC is not provided. During the period of this contract it is anticipated that this preventative element of the Council's TEC offer will increase. The service also provides significant support to carers of people with social care needs.

The Council's TEC service currently offers:

- Activity monitoring systems
- Telecare
- Carer TEC Service
- Reminder TEC
- Digital Inclusion Programme

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £7,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32500000 - Telecommunications equipment and supplies
- 51200000 - Installation services of equipment for measuring, checking, testing and navigating
- 79711000 - Alarm-monitoring services

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

Technology Enabled Care (TEC) Managed Service Delivery Partner. The Adult Social Care & Health department has provided a TEC Service since 2007. The service was remodelled from 2011 and is focused on vulnerable adults with long term social care needs, and adults where it has been assessed there is a risk that social care services will be required within the next 12 months if TEC is not provided. During the period of this contract it is anticipated that this preventative element of the Council's TEC offer will increase. The service also provides significant support to carers of people with social care needs.

The Council's TEC service currently offers:

- Activity monitoring systems
- Telecare
- Carer TEC Service
- Reminder TEC
- Digital Inclusion Programme

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-039436](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Livity Life Ltd

Southampton

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £7,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom