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Tender

Provision of Medical Equipment Servicing, Repair and Consumables Service (MESRC) for Dorset

NHS Dorset Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-012799

Procurement identifier (OCID): ocds-h6vhtk-04539c

Published 19 April 2024, 12:48pm

Section I: Contracting authority

I.1) Name and addresses

NHS Dorset Integrated Care Board

Vespasian House, Barrack Road

Dorchester

DT1 1TG

Contact

Andrew Squire

Email

andy.squire@nhsdorset.nhs.uk

Country

United Kingdom

Region code

UKK2 - Dorset and Somerset

Internet address(es)

Main address

<https://www.nhsdorset.nhs.uk/>

Buyer's address

<https://www.customer.careteam@nhsdorset.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Medical Equipment Servicing, Repair and Consumables Service (MESRC) for Dorset

II.1.2) Main CPV code

- 50421000 - Repair and maintenance services of medical equipment

II.1.3) Type of contract

Services

II.1.4) Short description

The Provider will work with NHS Dorset, to develop, implement and provide a procurement and management system for electronic medical devices, spares and consumables used by service users who are eligible for Continuing Health Care (CHC) or Children and Young People Continuing Care (CYPCC) funding.

II.1.5) Estimated total value

Value excluding VAT: £575,100

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK2 - Dorset and Somerset

Main site or place of performance

Dorset locations

II.2.4) Description of the procurement

Development, implementation and provision a procurement and management system for electronic medical devices, spares and consumables used by service users who are eligible for Continuing Health Care (CHC) or Children and Young People Continuing Care (CYPCC) funding.

The service shall:

- provide an overarching management system, linking with device users, clinical support teams, equipment suppliers, maintenance agencies and local NHS service providers.
- Provide spares and consumables which are required to ensure the proper functioning of the medical devices.
- provide a delivery service for consumables.
- Service and maintain the electronic medical devices, or where appropriate arrange for 3rd party service and maintenance in accordance with the equipment specification.
- Provide Dorset ICB with governance assurance.
- Provide best value, where appropriate considering patient service needs.

The system shall ensure that:

- A database of the devices included within the contract is established and maintained.
- A scheduled service management and calibration process is developed and implemented including PAT testing annually.
- A contract management system is developed and implemented.
- Local repair processes are developed and implemented.
- Consumables are delivered to service users in a timely manner, with appropriate records being kept of all orders and deliveries – list of example zones provided in appendix 1.
- Storage, distribution, and location management services are developed and implemented.
- An equipment loan, replacement and planning process is developed and implemented.

In order to support the devices included within the scope of the contract the following professional and management services will be provided:

- Procurement advice.
- Repair/replacement advice.
- Risk assessment advice.
- Management advice.
- Contract management advice.
- Attending medical devices and contract meetings.

- Device alert and hazard management advice.

Where beneficial and appropriate, services will be commissioned from third party providers. Third party providers will be subject to the supplier assessment process detailed in the ISO9001:2015 quality management system and shall comply with all applicable legislation and guidance.

Costs for the provision of services from NHS and non-NHS providers will be discussed and approved by Dorset ICB. This will include:

- NHS and non-NHS provider schedule service and repair arrangements.
- Supply of spare parts.
- Supply of consumables.
- Local device storage and transport arrangements.
- Device commissioning costs.
- Device management costs.
- Device disposal costs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £575,100

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

17 November 2024

End date

16 November 2027

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further two years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As detailed in Procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 May 2024

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 April 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL UK

Country

United Kingdom