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Award

## **Support and software maintenance services for LifeX**

Police and Crime Commissioner for North Wales Police & North Wales Police

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-012791

Procurement identifier (OCID): ocids-h6vhtk-02b968

Published 8 June 2021, 12:36pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

Lesley Forkings

#### **Email**

[lesley.forkings@nthwales.pnn.police.uk](mailto:lesley.forkings@nthwales.pnn.police.uk)

#### **Telephone**

+44 1492804051

#### **Country**

United Kingdom

**NUTS code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Support and software maintenance services for LifeX

**II.1.2) Main CPV code**

- 72261000 - Software support services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of 2nd and 3rd line support and software maintenance services for the current NWP LifeX critical communication control room platform

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,300,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48211000 - Platform interconnectivity software package
- 48219700 - Communications server software package

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

### **II.2.4) Description of the procurement**

On going Provision of 2nd and 3rd line support and software maintenance services for the current NWP LifeX critical communication control room platform

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This can only be fulfilled by the solution provider. They are the only supplier who can meet with North Wales Police requirements for improved support and software maintenance services on the basis that the solution is primarily software orientated, to which they have sole rights to develop, and have the necessary skills and knowledge to effectively support. Purchase needs to be completed as soon as possible as there is a 3 month on-boarding period, during which the only prospective supplier will be readying their service team for delivery.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

### **Contract No**

44735

### **Title**

Support and software maintenance services for LifeX

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

8 June 2021

**V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Frequentis UK Ltd

Regal House, 70 London Road,

Twickenham.

TW1 3QS

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02704890

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £1,300,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Initial agreement will be for a period of 3 years but with the option to continue to contract for this service during the life of the Software.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

PCC North Wales Police

Glan Y Don

Colwyn Bay

LL29 8AW

Email

[procurement@nthwales.pnn.police.uk](mailto:procurement@nthwales.pnn.police.uk)

Country

United Kingdom