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Award

Support and software maintenance services for LifeX

Police and Crime Commissioner for North Wales Police & North Wales Police

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-012791

Procurement identifier (OCID): ocids-h6vhtk-02b968

Published 8 June 2021, 12:36pm

Section I: Contracting authority/entity

I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Lesley Forkings

Email

lesley.forkings@nthwales.pnn.police.uk

Telephone

+44 1492804051

Country

United Kingdom

NUTS code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and software maintenance services for LifeX

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of 2nd and 3rd line support and software maintenance services for the current NWP LifeX critical communication control room platform

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48211000 - Platform interconnectivity software package
- 48219700 - Communications server software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

II.2.4) Description of the procurement

On going Provision of 2nd and 3rd line support and software maintenance services for the current NWP LifeX critical communication control room platform

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This can only be fulfilled by the solution provider. They are the only supplier who can meet with North Wales Police requirements for improved support and software maintenance services on the basis that the solution is primarily software orientated, to which they have sole rights to develop, and have the necessary skills and knowledge to effectively support. Purchase needs to be completed as soon as possible as there is a 3 month on-boarding period, during which the only prospective supplier will be readying their service team for delivery.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

44735

Title

Support and software maintenance services for LifeX

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

8 June 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Frequentis UK Ltd

Regal House, 70 London Road,

Twickenham.

TW1 3QS

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02704890

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1,300,000

Section VI. Complementary information

VI.3) Additional information

The Initial agreement will be for a period of 3 years but with the option to continue to contract for this service during the life of the Software.

VI.4) Procedures for review

VI.4.1) Review body

PCC North Wales Police

Glan Y Don

Colwyn Bay

LL29 8AW

Email

procurement@nthwales.pnn.police.uk

Country

United Kingdom