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Tender

## **HAC5952 - Adult Mental Health Recovery and Wellbeing Service**

Tower Hamlets

F02: Contract notice

Notice identifier: 2024/S 000-012760

Procurement identifier (OCID): ocids-h6vhtk-045389

Published 19 April 2024, 10:54am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

4th Floor Mulberry Place, Town Hall, 5 Clove Crescent

London

E14 2BG

#### **Contact**

Mr Ankur Patel

#### **Email**

[ankur.patel@towerhamlets.gov.uk](mailto:ankur.patel@towerhamlets.gov.uk)

#### **Telephone**

+44 2073645000

#### **Country**

United Kingdom

**Region code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.procontract.due-north.com](http://www.procontract.due-north.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.procontract.due-north.com](http://www.procontract.due-north.com)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HAC5952 - Adult Mental Health Recovery and Wellbeing Service

Reference number

DN718687

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

he successful bidder will be expected to:

- Develop the service as a recognised source of up-to-date information about wider borough wellbeing and recovery resources for service users, carers, clinical professionals and other colleagues.
- Deliver a phone line and face-to-face offer to all Tower Hamlets residents who have concerns or queries related to their wellbeing, signposting residents to the most appropriate support.
- Deliver a tiered model of support from brief, medium to enhanced level working to identified wellbeing and recovery goals based on a person's aspirations and needs.
- Deliver co-produced programme of activities and groups, that includes a specific Art and non-verbal component.
- Have provision for a Peer Support Co-ordination Function.
- Have provision of drop-in session/s with an overarching aim to increase support networks and community connections.
- Develop pathways and partnerships across the four localities that support a holistic, integrated, coordinated, neighbourhood approach to supporting people with lived

experience of mental health in the community.

- Provide Specialist welfare benefit and housing advice.
- Have dedicated provision for a joint working arrangement that links directly with the supported accommodation pathway to ensure engagement and one to one support with information, advice, navigation, access to groups and activities.
- Achieve target life satisfaction rates.
- Actively promote mental health awareness and reduce stigma.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,771,564

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

#### **II.2.4) Description of the procurement**

The Authority is procuring this contract using the Light Touch Regime under Schedule 3 (Social and other specific services) of the Public Contract Regulations 2015 (the Regulations).

The Contract Period is initially for a period of 3 years although the Authority reserves the right to extend the Contract on the same terms for a further period or periods of up to 12 months making a total possible Contract Period of 4 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

24 August 2024

End date

23 August 2027

This contract is subject to renewal

Yes

Description of renewals

The Authority reserves the right to extend the Contract on the same terms for a further period of up to 12 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 May 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 May 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom