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Tender

## **T23-040HCO Integrated Leisure Management Software Solution Tender**

Derry City and Strabane District Council

F02: Contract notice

Notice identifier: 2023/S 000-012750

Procurement identifier (OCID): ocids-h6vhtk-03315d

Published 4 May 2023, 10:06am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Derry City and Strabane District Council

Council Offices, 98 Strand Road

Derry

BT48 7NN

#### **Email**

[tenders@derrystrabane.com](mailto:tenders@derrystrabane.com)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etendersni.gov.uk/epps>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

T23-040HCO Integrated Leisure Management Software Solution Tender

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Derry City and Strabane District council invites suitably qualified firms for the supply, delivery, database migration, installation, staff training and commissioning of an integrated leisure management software solution for Council leisure services. DCSDC runs 10 leisure centres in district area. It is anticipated that the implementation of the new system will improve the customer experience by providing an online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones. The new system must also provide statistical analysis reports and intelligent marketing. Of particular interest to us is functions that will allow us to improve customer service and improve the efficiency of our business. Please refer to the CfT documents for further detail.

### **II.1.5) Estimated total value**

Value excluding VAT: £750,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services
- 72230000 - Custom software development services

### **II.2.3) Place of performance**

NUTS codes

- UKN0A - Derry City and Strabane

### **II.2.4) Description of the procurement**

Derry City and Strabane District council invites suitably qualified firms for the supply, delivery, database migration, installation, staff training and commissioning of an integrated

leisure management software solution for Council leisure services. DCSDC runs 10 leisure centres in district area. It is anticipated that the implementation of the new system will improve the customer experience by providing an online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones. The new system must also provide statistical analysis reports and intelligent marketing. Of particular interest to us is functions that will allow us to improve customer service and improve the efficiency of our business. Please refer to the CfT documents for further detail.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £750,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-012267](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 June 2023

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 6 December 2023

**IV.2.7) Conditions for opening of tenders**

Date

9 June 2023

Local time

12:30pm

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**Section VI. Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: No

**VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Courts of Justice NI

Belfast

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

High Courts of Justice NI

Belfast

Country

United Kingdom

**VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As per PCR 2015

**VI.4.4) Service from which information about the review procedure may be obtained**

High Courts of Justice NI

Belfast

Country

United Kingdom