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Contract

T25-021BUS Development and Delivery of a Customer Services Employment Academy for DCSDC LMP

Derry City and Strabane District Council

F03: Contract award notice

Notice identifier: 2025/S 000-012748

Procurement identifier (OCID): ocids-h6vhtk-04fc8b

Published 3 April 2025, 11:21am

Section I: Contracting authority

I.1) Name and addresses

Derry City and Strabane District Council

Council Offices, 98 Strand Road

Derry

BT48 7NN

Contact

Via eTendersNI Messaging

Email

tenders@derrystrabane.com

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T25-021BUS Development and Delivery of a Customer Services Employment Academy for DCSDC LMP

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

This is an invitation to tender for the development and delivery of a Customer Services Employment Academy on behalf of Derry City and Strabane District Council's Labour Market Partnership, hereby known as DSLMP. Through the 2024/25 Action Plan, DSLMP strive to improve employability outcomes and / or labour market conditions locally. This procurement exercise focuses on the Skilled Labour Supply theme. DSLMP are seeking tenders from organisations who have the required experience, expertise, and qualifications in delivering and managing employment academies within the wider Customer Service sector. Your submission must be submitted via etendersNI, via this CFT. No other method of submissions will be accepted. Please refer to the CfT documents for further detail.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80200000 - Secondary education services
- 80500000 - Training services
- 80521000 - Training programme services

II.2.3) Place of performance

NUTS codes

- UKN0A - Derry City and Strabane

II.2.4) Description of the procurement

This is an invitation to tender for the development and delivery of a Customer Services Employment Academy on behalf of Derry City and Strabane District Council's Labour Market Partnership, hereby known as DSLMP. Through the 2024/25 Action Plan, DSLMP strive to improve employability outcomes and / or labour market conditions locally. This procurement exercise focuses on the Skilled Labour Supply theme. DSLMP are seeking tenders from organisations who have the required experience, expertise, and qualifications in delivering and managing employment academies within the wider Customer Service sector. Your submission must be submitted via etendersNI, via this CFT. No other method of submissions will be accepted. Please refer to the CfT documents for further detail.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000000](#)

Section V. Award of contract

Contract No

1

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice NI

Belfast

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice NI

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As per PCR 2015

VI.4.4) Service from which information about the review procedure may be obtained

Royal Courts of Justice NI

Belfast

Country

United Kingdom