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Tender

Provision of a Housing Management System for Radius Housing

Radius Housing

F02: Contract notice

Notice identifier: 2023/S 000-012742

Procurement identifier (OCID): ocds-h6vhtk-03c62d

Published 4 May 2023, 9:24am

Section I: Contracting authority

I.1) Name and addresses

Radius Housing

Hollywood

Email

procurement@radiushousing.org

Country

United Kingdom

Region code

UKN - Northern Ireland

Internet address(es)

Main address

www.radiushousing.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://e-sourcingni.bravosolution.co.uk/esop/guest/go/opportunity/detail?opportunityId=56210>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://e-sourcingni.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://e-sourcingni.bravosolution.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Housing Management System for Radius Housing

Reference number

RAD/066B

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The product will make use of current technologies to enable us to transform to a digital business. The solution will be provided as a hosted or SaaS solution and will meet our requirements across the following functions:

Rent accounting

Service charge accounting

Income recovery

Lettings

Voids management

Property management

Responsive repairs

Programmed works

Compliance management

Asset management

Complaints/ASB management

CRM

Customer service centre

Customer Portal

Contractor Portal

Mobile working

Reporting

The contract is for an initial period of five (5) years with Radius having the option to exercise up to two contractual extensions of five (5) years.

The estimated value, excluding VAT for the initial five (5) year period is £1.1m with an overall contract value of £2.1m if all optional extensions are utilised.

II.1.5) Estimated total value

Value excluding VAT: £2,100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

The product will make use of current technologies to enable us to transform to a digital business. The solution will be provided as a hosted or SaaS solution and will meet our requirements across the following functions:

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

180

This contract is subject to renewal

Yes

Description of renewals

(5yrs+5yrs+5yrs)

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Chichester Street

Belfast

BT1 3JF

Country

United Kingdom