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Contract

Special Education Needs and Disability Information Advice and Support Service (SENDIASS)

Warwickshire County Council

NHS Coventry and Warwickshire Integrated Care Board (ICB)

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-012730

Procurement identifier (OCID): ocds-h6vhtk-03a75e

Published 4 May 2023, 8:16am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

Manjit Nagra

Email

manjitnagra@warwickshire.gov.uk

Telephone

+44 1926412026

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

Buyer's address

www.warwickshire.gov.uk/procurement

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board (ICB)

Westgate House Market Street

Warwick

CV34 4DE

Email

marie.west5@nhs.net

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.happyhealthylives.uk/integrated-care-board/

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Special Education Needs and Disability Information Advice and Support Service (SENDIASS)

Reference number

WCC - 15041

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (WCC), with Coventry & Warwickshire Integrated Care Board (CWICB), is re-tendering the Warwickshire Special Education Needs and Disability Information, Advice and Support Service (SENDIASS).

SENDIASS is a service for children and young people with special education needs and/or disabilities, and their parents or carers. It provides information, advice and support in relation to education, health and care.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £915,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council and Coventry City Council but also may be outside the boundaries

II.2.4) Description of the procurement

The service will provide free, accessible, accurate, confidential, timely and impartial information, advice and support on matters relating to education, health and social care to Children and young people up to the age of 25 years with special educational needs and/or disabilities (SEND); their parents/carers and professionals involved in the provision of educational services for children and young people with SEND.

Commissioners expect the service to:

- deliver all requirements as set out in this specification

- meet the National Minimum Standards, developed through the Information, Advice & Support Services (IASS) Network
- be proactive to national, regional and local guidance, policy, strategies and trends; and be guided by evidenced best practice
- work alongside the commissioners and other stakeholders including parents'

representatives to ensure the service remains responsive to local needs

Information, advice & support will be provided (and recorded) at four intervention levels as defined through the National Information Advice & Support Services Network:

- Level One: One-off information and advice through phone or email
- Level Two: More detailed and/or personalised support (e.g., to understand or complete documentation or procedures; to communicate with agencies or to access services)
- Level Three: Detailed & continuing assistance with statutory processes (such as Education

Health and Care Plan needs assessment; mediation and/or disagreement resolution; exclusion appeals)

- Level Four: Detailed and continuing assistance and guidance through legal processes including Tribunals; complaints to Ombudsman; Judicial Review or Child Protection disputes

II.2.14) Additional information

The contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 24 months (24 being the maximum available extension period) at the discretion of the Council based on the contract performance of the

successful applicant

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Selection Stage - 60%

Stage 1 - Price Evaluation (Cost) Bids will be reviewed and those that agree to provide the service within the given budget will proceed to Stage 2.

Stage 2 - Economic Viability Bids will be reviewed to check that the offered service appears achievable within the budget amount.

Only applicants whose bids appear economically viable will proceed to Stage 3.

Stage 3 - Quality (Non-Cost) Quality responses will be scored out of 100%. Applicants must achieve a Quality Score of 60% or higher. The council reserves the right not to award to any provider who scores less than 60%.

Award The applicant with the highest Quality Score will be awarded the contract.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005248](#)

Section V. Award of contract

Contract No

WCC - 15041

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Barnardo Services Limited

Barnardo House, Tanners Lane,

Barkingside, Ilford, Essex

IG6 1QG

Country

United Kingdom

NUTS code

- UKK - South West (England)

Justification for not providing organisation identifier

Not on any register

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £915,000

Section VI. Complementary information

VI.3) Additional information

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council and partners, potential changes in legislation and the changing demands placed on the Council by its customers. These changes may include (but are not limited to): -

- Increases or decreases in funding - this will usually be due to reductions or additions in budget allocations as part of the Council and partners' budget setting processes, It may also

be as a consequence of additional funding streams which were unknown at the time of awarding the contract but which are provided to increase the volume of services delivered.

- Changes in legislation that may for example require the inclusion of new customer groups
- The identification of additional service recipients, not originally captured by the scope of the contract
- Opportunities offered by emerging/ new technologies
- Opportunities offered by emerging technologies