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Contract

Contract for the Provision of a Healthwatch Service in the London Borough of Waltham Forest

London Borough of Waltham Forest

F03: Contract award notice

Notice identifier: 2022/S 000-012728

Procurement identifier (OCID): ocids-h6vhtk-030e0f

Published 17 May 2022, 10:16am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Waltham Forest

Waltham Forest Town Hall, 701 Forest Road

Walthamstow

E17 4JF

Contact

Mr Stephen Potter

Email

Stephen.Potter@walthamforest.gov.uk

Telephone

+44 7741077216

Country

United Kingdom

NUTS code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<https://www.walthamforest.gov.uk/>

Buyer's address

<https://www.walthamforest.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of a Healthwatch Service in the London Borough of Waltham Forest

Reference number

DN593480

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for The Provision of a Healthwatch Service in the London Borough of Waltham Forest ("the Contract").

The Contract will commence on 1st April 2022 and shall continue up to and including 31st March 2025 (the "Contract Period"). At the sole discretion of the Authority the Contract Period may be extended in such period or periods as the Authority deems appropriate up to a maximum of two (2) years, providing a possible total Contract Period to midnight on 31st March 2027.

The Health and Social Care Act 2012 requires local authorities with adult social care responsibilities to commission a local Healthwatch.

The successful provider will be required to ensure the local Healthwatch is of benefit to patients, users of services, carers and the public by providing support to get the best out of services, improving outcomes and supporting services to be more responsive to what people want and need. To work with communities to influence commissioners to design and provide better health and social care services.

The local Healthwatch will need to be independent and coordinate and build upon all of the existing mechanisms for engaging users of health and social care services, established by the Authority, the National Health Service ("NHS") and the networks of user-led organisations. It will also establish relationships that engage communities, patients, service users and carer groups.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £605,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-001910](#)

Section V. Award of contract

Contract No

DN593480

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthwatch Tower Hamlets

Mile End Hospital, Bancroft Road

London

E1 3AG

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £605,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom