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#### Tender

# **Enterprise Backup & Service Continuity**

University of Exeter

F02: Contract notice Notice identifier: 2023/S 000-012726 Procurement identifier (OCID): ocds-h6vhtk-03c626 Published 4 May 2023, 5:39am

# Section I: Contracting authority

# I.1) Name and addresses

University of Exeter

Northcote House

Exeter

EX4 4QH

Contact

Simon Denton

Email

s.denton@exeter.ac.uk

#### Telephone

+44 1392723333

Country

United Kingdom

#### **Region code**

UKK - South West (England)

#### National registration number

RC000653

Internet address(es)

Main address

http://www.exeter.ac.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/53042

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance\_s.asp?PID=67986&B=EXETER

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance\_s.asp?PID=67986&B=EXETER

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Social protection

# Section II: Object

# II.1) Scope of the procurement

### II.1.1) Title

Enterprise Backup & Service Continuity

Reference number

UOE/2022/073/SD

#### II.1.2) Main CPV code

• 48710000 - Backup or recovery software package

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

The University of Exeter is looking to improve service continuity within our IT infrastructure to mitigate risks leading to extended periods of downtime. We are looking to add new functionality to provide increased protection against cyber-attack related incidents in identifying ransomware, mass encryption, and malware and the last clean back up.

A large part of the project is to replace our current backup products. Currently four back up methods are used across several data types that we seek to consolidate into one unified backup solution.

The backup solution must be secure and immutable with an air-gapped repository, and should be able to archive backups to public cloud storage and seamlessly restore directly to the VMware and AHV Environments.

The University is seeking to award a contract for the provision of the required Enterprise Backup & Service Continuity solution for an initial three (3) year fixed term, with two (2) optional extension periods of 12 months.

#### II.1.5) Estimated total value

Value excluding VAT: £850,000

#### II.1.6) Information about lots

This contract is divided into lots: No

# **II.2) Description**

#### II.2.2) Additional CPV code(s)

- 72120000 Hardware disaster-recovery consultancy services
- 72212710 Backup or recovery software development services
- 72251000 Disaster recovery services
- 72317000 Data storage services

#### II.2.3) Place of performance

NUTS codes

• UKK - South West (England)

#### II.2.4) Description of the procurement

The University is seeking to award a contract to a single supplier for the provision of the required Enterprise Backup & Service Continuity solution. The intention is to award a contract for an initial three (3) year fixed term, with two further optional extension periods of twelve months.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £850,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

# II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

# **III.1)** Conditions for participation

### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# **Section IV. Procedure**

# **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-527318

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 June 2023

Local time

5:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

6 June 2023

Local time

5:00pm

# Section VI. Complementary information

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## VI.4) Procedures for review

#### VI.4.1) Review body

**Royal Court of Justice** 

Strand

London

WC2A 2LL

Country

United Kingdom

#### VI.4.2) Body responsible for mediation procedures

Legal Services

University of Exeter

Exeter

EX4 4QJ

Country

United Kingdom

# VI.4.4) Service from which information about the review procedure may be obtained

Legal Services

University of Exeter

Exeter

EX4 4QJ

Country

United Kingdom