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Contract

Website rebuild

Orwell Housing Association Ltd

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012723

Procurement identifier (OCID): ocds-h6vhtk-064e9f

Published 12 February 2026, 10:25am

Scope

Reference

OHA/52/2026/IT/01/Website/01

Description

Orwell Housing Association has awarded a contract to rebuild their website following a competitive tender process involving shortlisted agencies. The project will deliver a redesigned platform that supports the transition to a modern, user-focused digital experience.

The new solution will include an enhanced CMS, updated hosting arrangements, and a refreshed design framework. Key features will include improved site architecture, modular components to highlight priority content, secure lead-capture forms, an interactive mapping tool, comprehensive website analytics, and full compliance with data-protection legislation.

Contract 1. Web design

Supplier

- UNITY MEDIA EASTERN LIMITED

Contract value

- £87,990 excluding VAT
- £105,588 including VAT

Below the relevant threshold

Date signed

23 January 2026

Contract dates

- 2 February 2026 to 1 February 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72212224 - Web page editing software development services

Contract locations

- UKH1 - East Anglia

Key performance indicators

Name	Description
Uptime at 99.9% (exc scheduled maintenance)	Must not result in 4+ hours downtime. Downtime must be scheduled overnight. Daily backups completed successfully. 100% completion and full auditability of security monitoring checks.
Vulnerabilities - 100% to be reported	Resolution timescales as defined in security vulnerabilities. Cookie consent must remain compliant at all times. GDPR compliance checks to be provided at least quarterly. All content must meet Accessibility Standards. Quarterly audits.

Procedure

Procedure type

Below threshold - limited competition

Supplier

UNITY MEDIA EASTERN LIMITED

- Companies House: 09686622
- Public Procurement Organisation Number: PPJP-1862-JLYT

Bury Lodge

Stowmarket

IP14 1JA

United Kingdom

Email: alex@unity.online

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Web design

Contracting authority

Orwell Housing Association Ltd

- Mutuals Public Register: 16460R
- Public Procurement Organisation Number: PGDJ-9755-ZNCY

Crane Hill Lodge, 325 London Rd

Ipswich

IP2 0BE

United Kingdom

Email: procurement@orwell-housing.co.uk

Website: <https://www.orwell-housing.co.uk/>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government