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Contract

NEPO311 Water Retail Services

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-012712

Procurement identifier (OCID): ocids-h6vhtk-045a16

Published 3 April 2025, 10:43am

Section I: Contracting authority

I.1) Name and addresses

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED

Northern Design Centre

Gateshead

NE83DF

Contact

Marie Forster

Email

marie.forster@nepo.org

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.nepo.org>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEPO311 Water Retail Services

Reference number

NEPO311

II.1.2) Main CPV code

- 65100000 - Water distribution and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Association of North East Councils Trading as the North East Procurement Organisation (NEPO) Is seeking tenders for water retail services. At the time of submitting an SQ, and throughout the life of the Framework Agreement, tenderers must hold a valid Water Supply and Sewerage Licence with the appropriate retail authorisation, as issued by Ofwat. Also included within the scope of the Framework Agreement is the provision of Automatic Meter Reading and associated services and systems. The Framework Agreement will also include provisions for assisting in the reduction of consumption and supporting users efficiency schemes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £120,000,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 65000000 - Public utilities
- 71800000 - Consulting services for water-supply and waste consultancy

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NEPO are using a two-stage, restricted procedure for this Framework Agreement. The first is a Selection Questionnaire which will be used to shortlist organisations. It should be noted that one of the key mandatory criteria at Selection Questionnaire stage is for organisations to hold a relevant Water Supply and Sewerage Licences with the appropriate retail authorisation, as issued by Ofwat. The Selection Questionnaire document also contains an ITT overview that sets out the high-level requirements of the Framework Agreement. This document will allow organisations to determine if they are interested in this opportunity and consider whether they have the required capability and capacity to deliver the Framework Agreement prior to submitting a Selection Questionnaire.

The Framework Contract will be a sole supplier Framework Contract with one Lot. Those organisations shortlisted from the Selection Questionnaire and invited to tender will be evaluated in accordance with Award Criteria contained within the Invitation to Tender documents.

The opportunity can be accessed via the NEPO eTender system (Open). Suppliers wishing to be considered for this Framework Contract must register their expression of interest and submit the selection questionnaire and tender response through the Open eTendering System. If not already registered, suppliers should register on the Open eTendering System at <https://www.open-uk.org/> Selection Questionnaire and Tender responses must be submitted using the link above.

Selection Questionnaire and Tender responses submitted via postal or email methods will not be accepted. If you need technical assistance from the Open Support team, this can be requested via open.support@nepo.org

PLEASE NOTE: Open is accessible 24/7 however, technical support is available Monday - Thursday 8:30 - 5pm and Friday 8.30 - 4.30pm For guidance on how to submit your response through Open, please visit <https://www.openhub.org/training> to access the available Training Guides.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030274](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Anglian Water Business (National) Limited

Northumbria House, Abbey Road, Pity Me

Durham

DH1 5FJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03017251

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £120,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NEPO

Northern Design Centre, Abbots Hill, Baltic Business Quarter

Gateshead

NE8 3DF

Telephone

+44 1916380040

Country

United Kingdom